

AUSTRIACARD
(HOLDINGS)



Digital Technologies Forward

Corporate Presentation
November 2025

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The background of the slide is a complex, abstract network of glowing blue lines and white dots, resembling a digital or financial network. The lines are of varying thickness and connect numerous white circular nodes of different sizes. The overall effect is one of dynamic connectivity and data flow.

**An attractive
investment
case**

About us

A global provider of identity and payment solutions, with a strategic focus on digital transformation technologies, powered by proprietary technology and AI capabilities

Headquartered in Vienna, Austria with **9 manufacturing hubs** across strategic markets (Europe & US) and a **global sales footprint** ensuring client proximity and service excellence

A **platform built for scale** with a **proven track record** spanning over **3 decades**, having achieved **growth of 35x in Revenue** and **21x in EBITDA**, driven by (i) organic expansion and (ii) value-accretive, synergistic M&A

Revenues¹
€392m

adj. EBITDA¹
€55m
14.1% margin

Net Profit¹
€19m

Operating CF²
€34m

Leverage³
1.7x

Total Assets
€332m

Physical Presence
17 countries

Commercial Activity
>50 countries

Workforce
2,500

Sold Cards
148m

Digital Comm
Outputs
1.5bn

Solutions Portfolio

Digital Technologies



Artificial Intelligence
Empowered Solutions



Remote KYC/KYB
Onboarding



Digitalization & Data
Capture Technologies



Process & Content
Management Intelligence

Revenues (€m, FY2024)

27

▲ 45%
CAGR 2021-24

7%
of Group

Identity & Payment



Payment cards



Card as a service (CaaS)



Citizen Identity Services



Enrolment & Authentication

Revenues (€m, FY2024)

230

▲ 29%
CAGR 2021-24

59%
of Group

Document Lifecycle Management



Security Documents &
Traceability



Personalized Digital
Printing



Digital Print on Demand
Books



Document Output
Management services

Revenues (€m, FY2024)

135

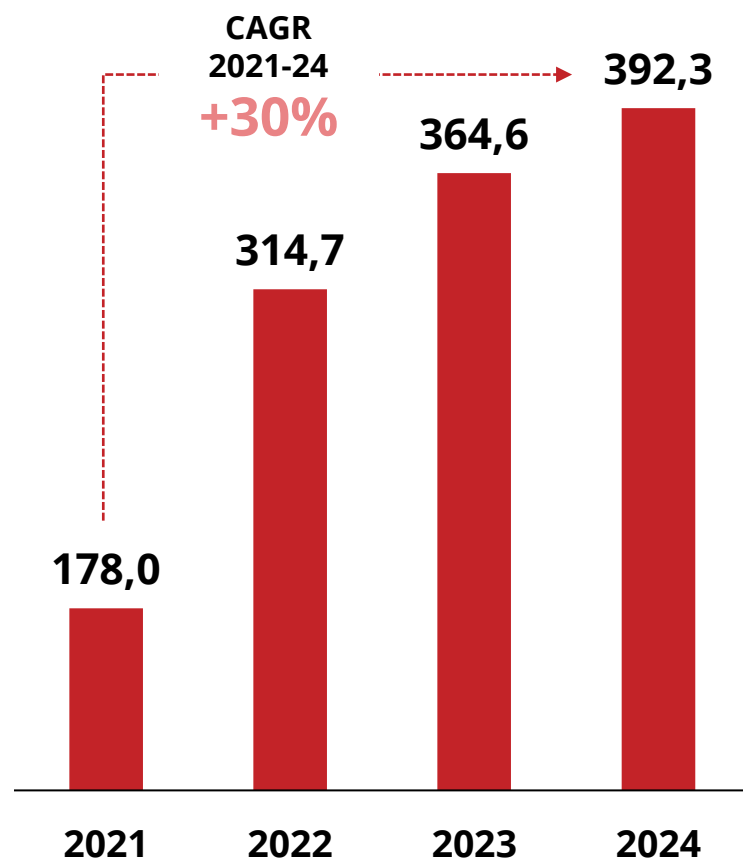
▲ 29%
CAGR 2021-24

34%
of Group

A platform built for scale with a proven track record of growth...

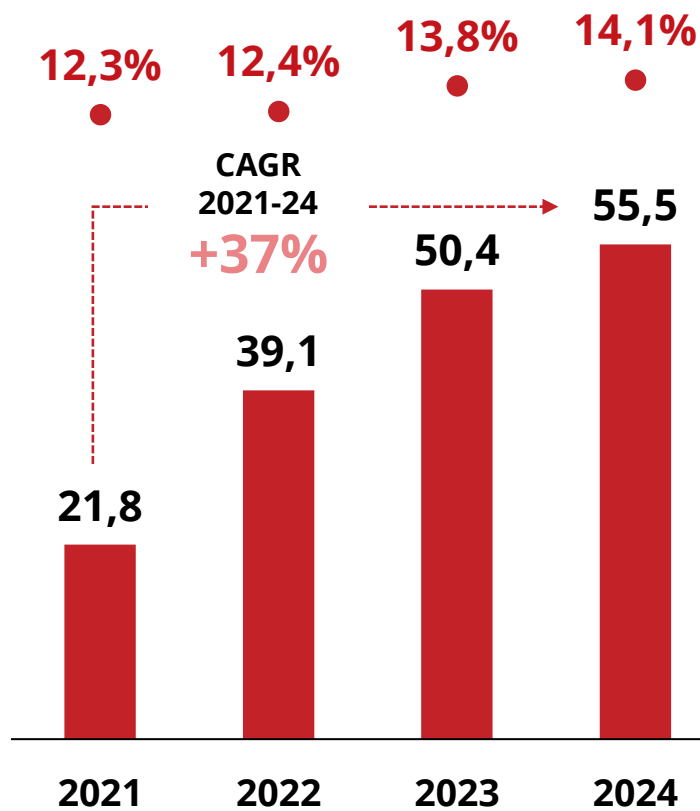
Revenues¹

€m

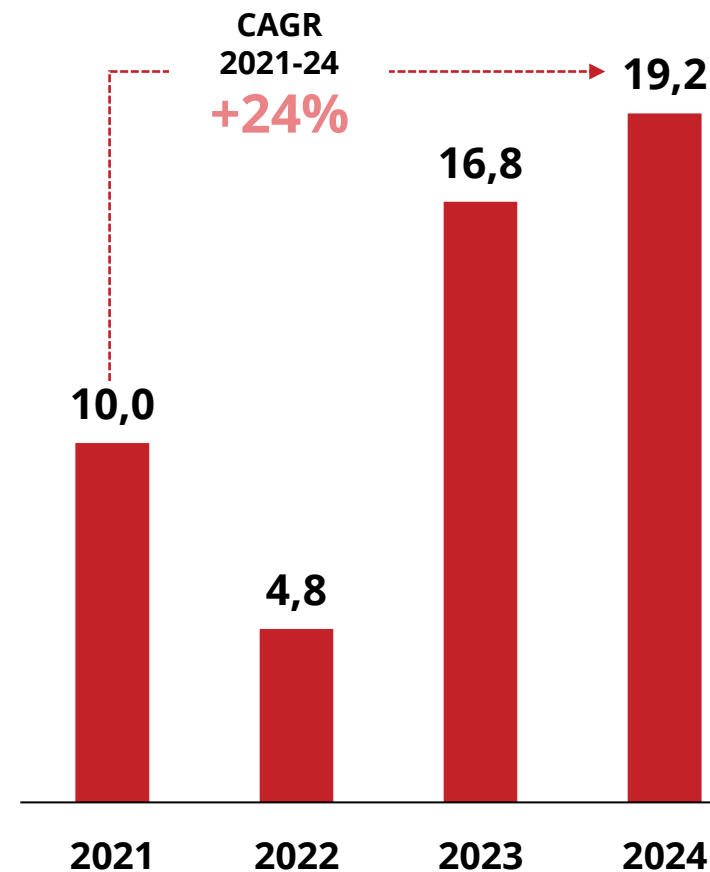


Adj. EBITDA¹

• EBITDA margin



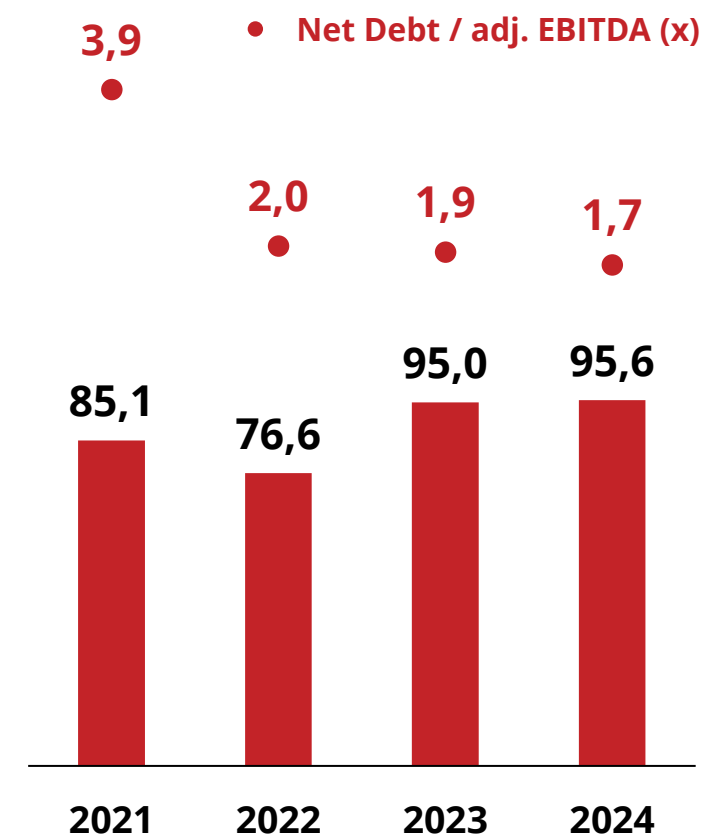
Net Profit¹



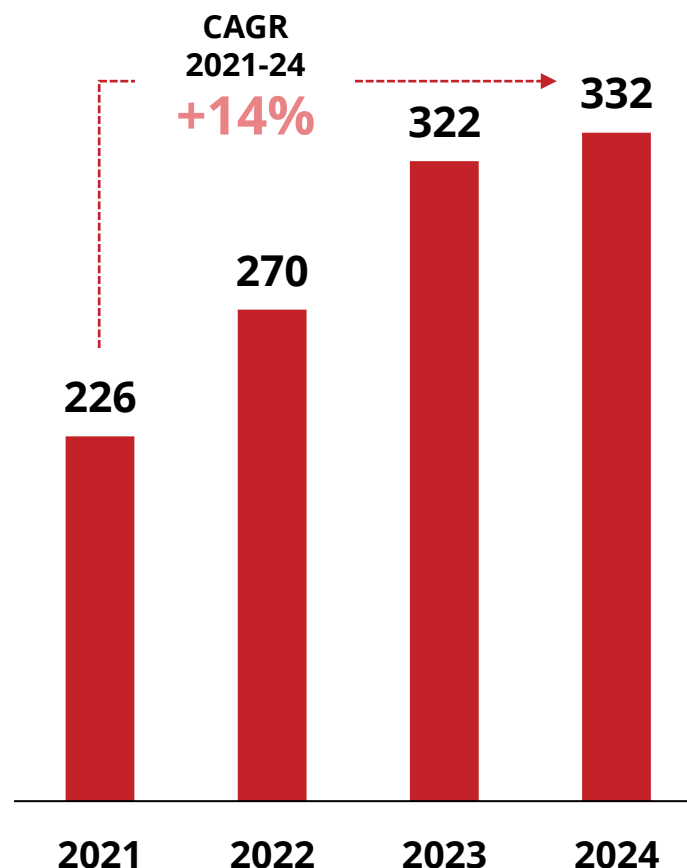
...with a solid financial position...

Net Debt & Leverage¹

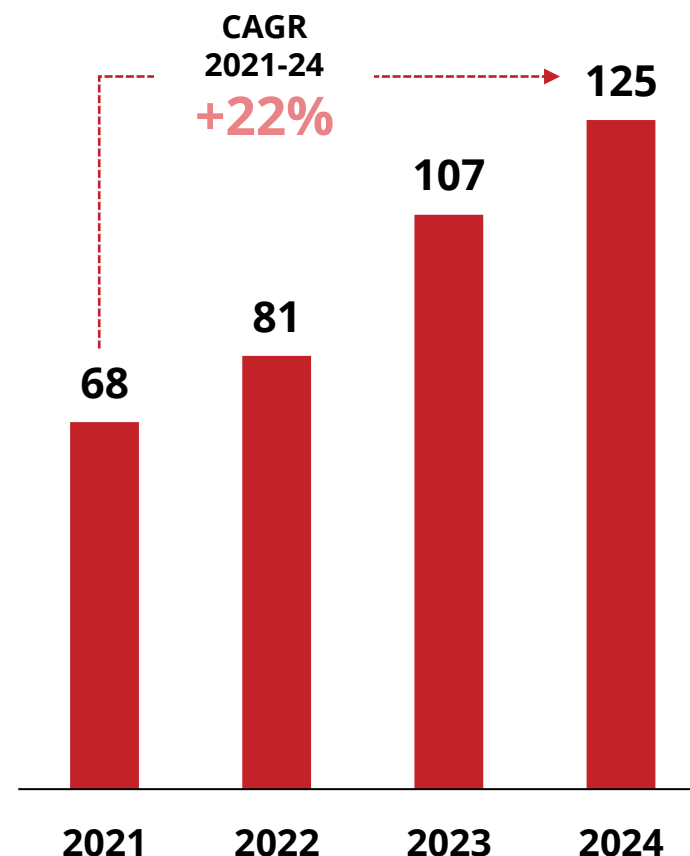
€m



Total Assets



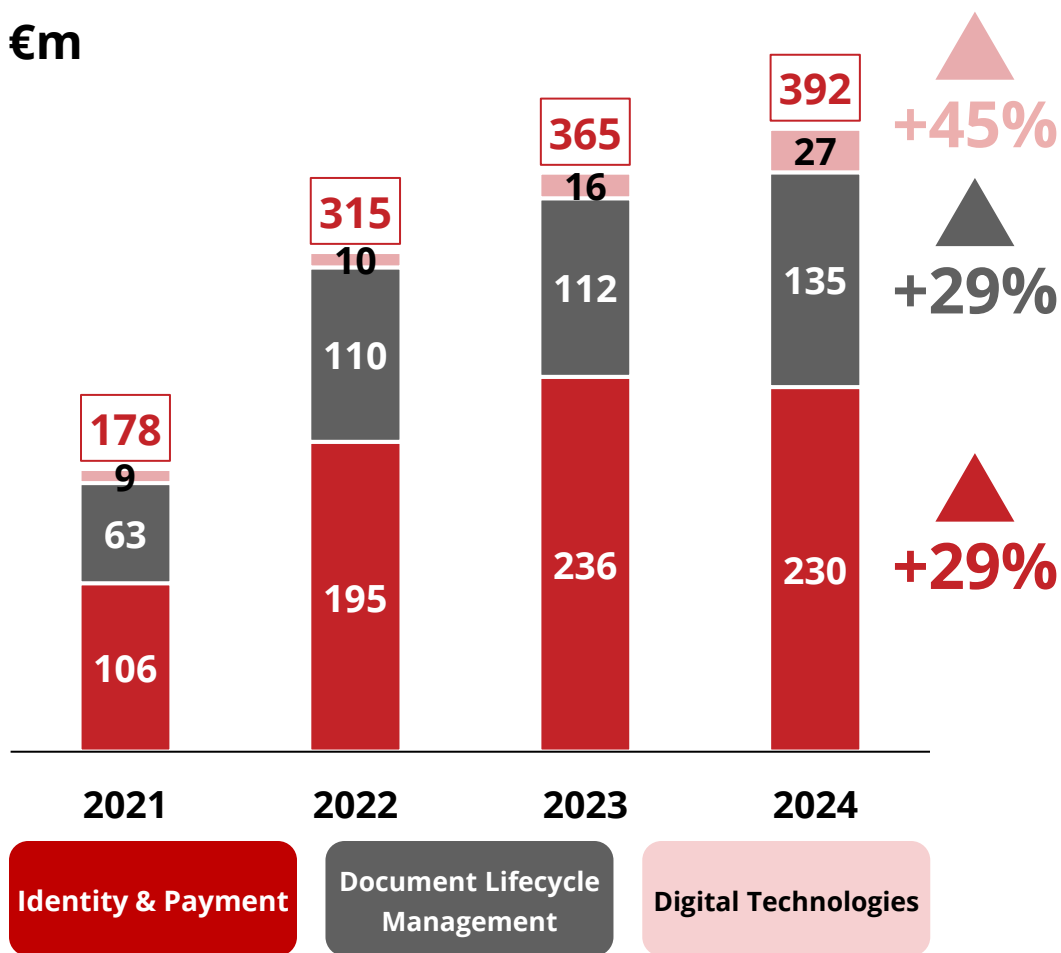
Total Equity



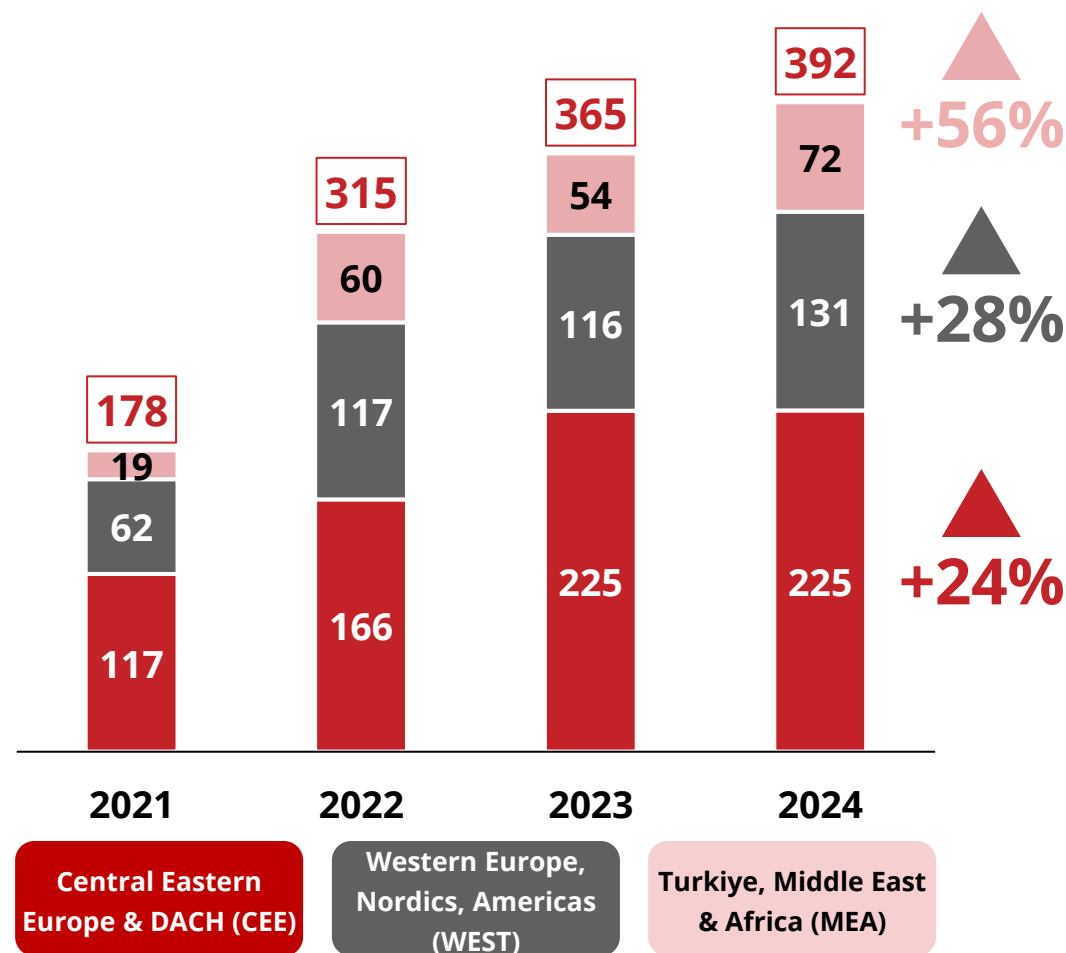
...and a well diversified Revenue mix supported by a global exposure

Revenues per Solution

€m



Revenues per Geographic segment



Investment proposition



Diversified digital solutions portfolio in a fast-growing technology segment



Proprietary technologies and chip operating systems



A platform built for scale with a proven track record of growth supported by value-accretive acquisitions



Strategically positioned to serve its clients (flexibility, agility and best in lead times)



Blue chip customer base with high average tenure



Strong R&D capabilities drive innovation in digital solutions using Machine Learning, AI & Data analytics

Strategy



Transition into a full-service solutions provider as a trusted, long-term partner



Technology is the cornerstone of our strategic architecture, powering innovation and operational scalability



Dual-track growth strategy (organic & inorganic) will solidify our position and drive market share gains



Shift towards end-to-end solutions and reduced product dependency will drive margin expansion



Strong focus on disciplined capital allocation, cash flow generation and working capital efficiency



Experienced leadership with deep industry execution capability ensures disciplined strategy execution



Committed to advancing our ESG agenda

A seasoned management team with a proven track record of driving growth and operational excellence



Manolis Kontos

Chairman Management Board &
Group CEO

Manolis is an international leader with over 30 years of experience in Management and Finance across Europe, Middle East & Africa (MEA). He joined the group in 2018, initially serving as Managing Director of INFORM, then advancing to Group Deputy CEO, and currently holding the position of Group CEO and Chairman of the Management Board.

Professional Experience (yrs): **>30**

AUSTRIACARD Tenure (yrs): **7**



Dr. Mohamed Chemloul

Vice Chairman Management
Board & Group Chief Technology
Officer

Dr. Mohamed has extensive expertise in the high-tech industry, particularly in consumer electronics and semiconductors. In his previous roles, he served as an executive at NXP Semiconductor, where he led local digital go-to-market strategies, focused on customer experience (CX), and managed research and development for secure software. He also held a leadership position at Philips Consumer Electronics and conducted research on X-ray vision at the Austrian Academy of Sciences.

Professional Experience (yrs): **29**

AUSTRIACARD Tenure (yrs): **1**



Markus Kirchmayr

Group CFO

Markus joined the Group in 2015 as the CFO of the Digital Security Division and has served as the Group CFO since 2021. He is also a member of the Board of Directors for several of the Group's companies. Before joining AUSTRIACARD, Markus worked at KPMG and Conwert SE. He is a Chartered Accountant and a Tax Consultant in Austria, and he holds certification in IFRS (International Financial Reporting Standards).

Professional Experience (yrs): **>20**

AUSTRIACARD Tenure (yrs): **10**



Jon Neeraas

EVP Western Europe,
Nordics, Americas

Jon has extensive experience in the payments, card, and personalization sectors, having worked in the industry since 1991. After AUSTRIACARD acquired Tag Systems, he took on the role of Executive Vice President for Western Europe, the Nordics, and the Americas. Previously, he co-founded Tag Systems in 1999 and served as its CEO. Throughout his career, Jon has established and managed numerous greenfield operations within the payments landscape.

Professional Experience (yrs): **>30**

AUSTRIACARD Tenure (yrs): **6**



Burak Bilge

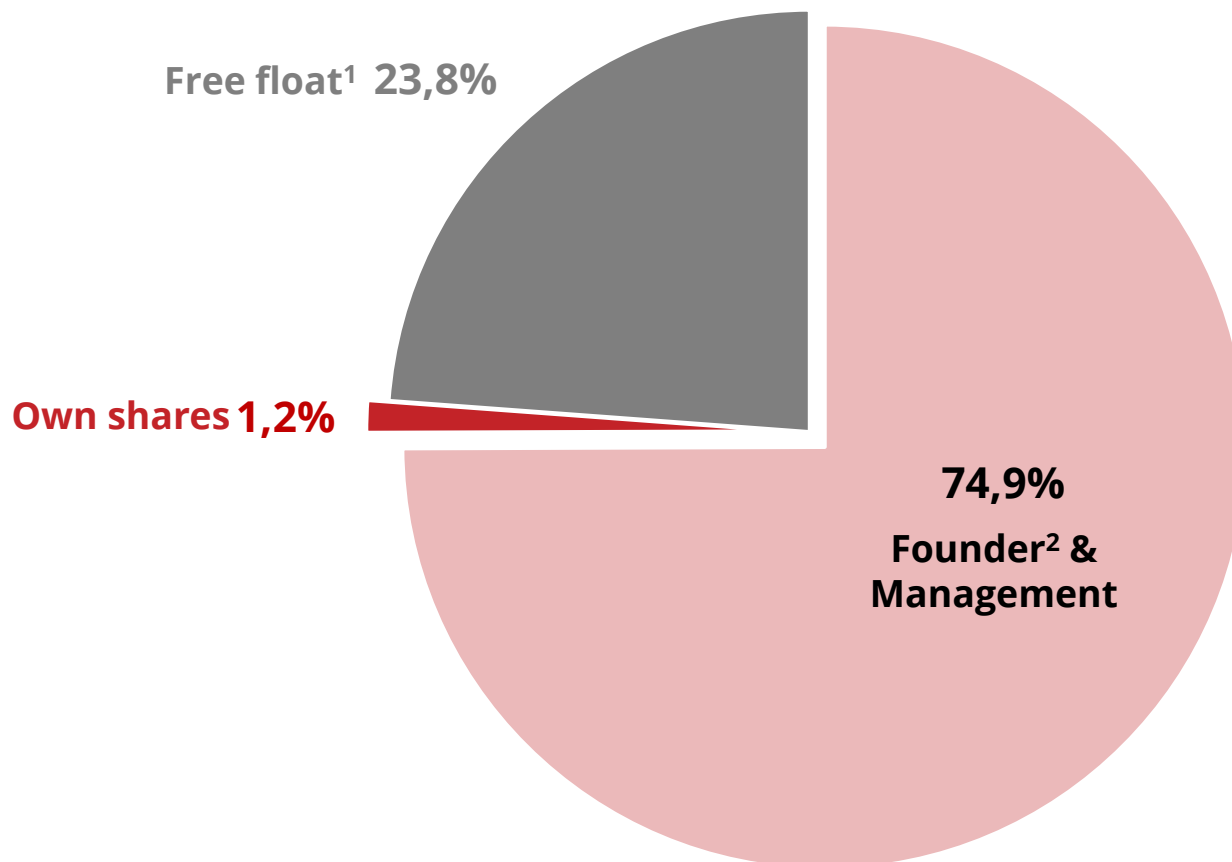
EVP Türkiye, Middle East &
Africa

Burak has extensive experience in international banking, payment systems, payment cards, and personalization, dating back to 1996. He joined AUSTRIACARD in 2013 as the Managing Director of AUSTRIACARD Türkiye and currently serves as the Executive Vice President for Türkiye, the Middle East, and Africa. Previous positions include Director of International Business at Garanti Bank Payment Systems and Global Manager of Payment Systems and Innovation at Erste Bank Holding.

Professional Experience (yrs): **30**

AUSTRIACARD Tenure (yrs): **12**

Shareholder Structure



Total Shares Outstanding
36,353,868

- Dual Listing: **Vienna (VSE) & Athens (ATHEX)**
- Commencement of Trading: **23 March 2023**
- Sector: **Technology**
- ISIN: **AT0000A325L0**
- Symbol: **ACAG**
- BLOOMBERG: **ACAG GA**
- REUTERS: **ACAGr.AT**

Information based on shareholder data as of 30 October 2025

1. Free-float does not account for Own Shares. Including Own Shares, free-float amounts to 25.1%.

2. Mr. Nikos Lykos controls 74.6% stake and a member of the Management Board another 0.36% stake.



Growth Strategy

Our Growth Strategy Pillars

1	Geographic expansion	Focus areas to develop cutting-edge products & comprehensive solutions	UK	• transition from Fintech to Tier 2 Banks • roll out Card-as-a-Service (CaaS)
			US	• target Fintech and Tier 2 Banks
			France	• strategic market entry focused on local Fintech
			MEA	• Target Tier 1 and Tier 2 regional banks • deliver holistic Citizen Identity Services • engage with regional Schemes (SAMA, Afrigo, Verve)
2	Market share expansion	Transition from a product supplier to an end-to-end solutions provider	• Regional cluster-based organizational structure to accelerate market entry and cross-selling • Recent acquisitions to broaden capabilities, expand market share & geographic footprint	
		Enhance competitiveness, foster long-term client relationships		
3	Products & services portfolio enhancement	Transition to high-margin, solution-led recurring revenue	• Payment and Banking solutions as a service • Public sector technology transformation • Holistic Citizen Identity & Authentication solutions • Digital technologies (AI, GenAI, ML, Analytics) • Product Innovation: Biometric, metal, eco-friendly cards	
		Strengthen client relationships through platform integration & lifecycle services		
		Scale digital services for margin-accretive growth		
4	Value accretive M&A	Disciplined, criteria-driven acquisitions to expand technological depth, geographic footprint and market share	• Western Europe and USA • Citizen biometrics, payment processing & AI	

Our Products & Services Portfolio Enhancement Strategy

1

Payment and Banking solutions as a service

Objectives

- Shift to **solution-led, recurring revenue models**
- Deepen client relationships through **platform integration** & **lifecycle services**
- Scale **digital services** to capture margin-accretive growth

2

Public sector technology transformation

Drivers & Market Catalysts

- Rising global demand for **trusted digital identity & payments**
- Regulatory acceleration in **Europe, MENA, LATAM**
- Digital transformation across **banking & government**

3

Holistic Citizen Identity & Authentication solutions

R&D Products & Solutions

- Secure embedded software, biometrics and Digital platforms with AI & Analytics
- Modular platforms enabling cross-sell & upsell
- Leadership in ESG-compliant card innovations

4

Digital technologies (AI, GenAI, ML, Analytics)

Comprehensive End-to-end Solutions

- Integrated and **scalable solutions** for Secure ID, Payments and Data Analytics
- Provide **one-stop shop** for digital transformation
- Meet evolving client needs while driving long-term, recurring revenue

5

Product Innovation: Biometric, metal, eco-friendly cards

Q3 results confirmed guidance for robust growth momentum in H2 2025

On track to deliver a meaningful improvement vs. H2 2024

Challenges faced in 9M 2025

The **normalization in the Turkish payment card market**, due to persistent macroeconomic volatility, cyclicalities and normalized customer stock levels following unprecedented 5-year growth (**€25m impact in 9M 2025**)

Temporary moderation, vs. a significant contribution in 2024, in **metal card sales to European Fintech** (**€24m impact in 9M 2025**)

Opportunities & Mitigants for Q4 2025 and beyond

Strong set of Q3 2025 results indicate renewed growth momentum

Robust contracted revenue pipeline (Q4 2025 and beyond)

Efficiency initiatives and disciplined cost management

Strategic progress in enhancing Group revenue mix with growing contribution from higher-margin solutions/services (Digital Technologies, Citizen Identity & Document Lifecycle Management)

Disciplined capital allocation and a healthy balance sheet

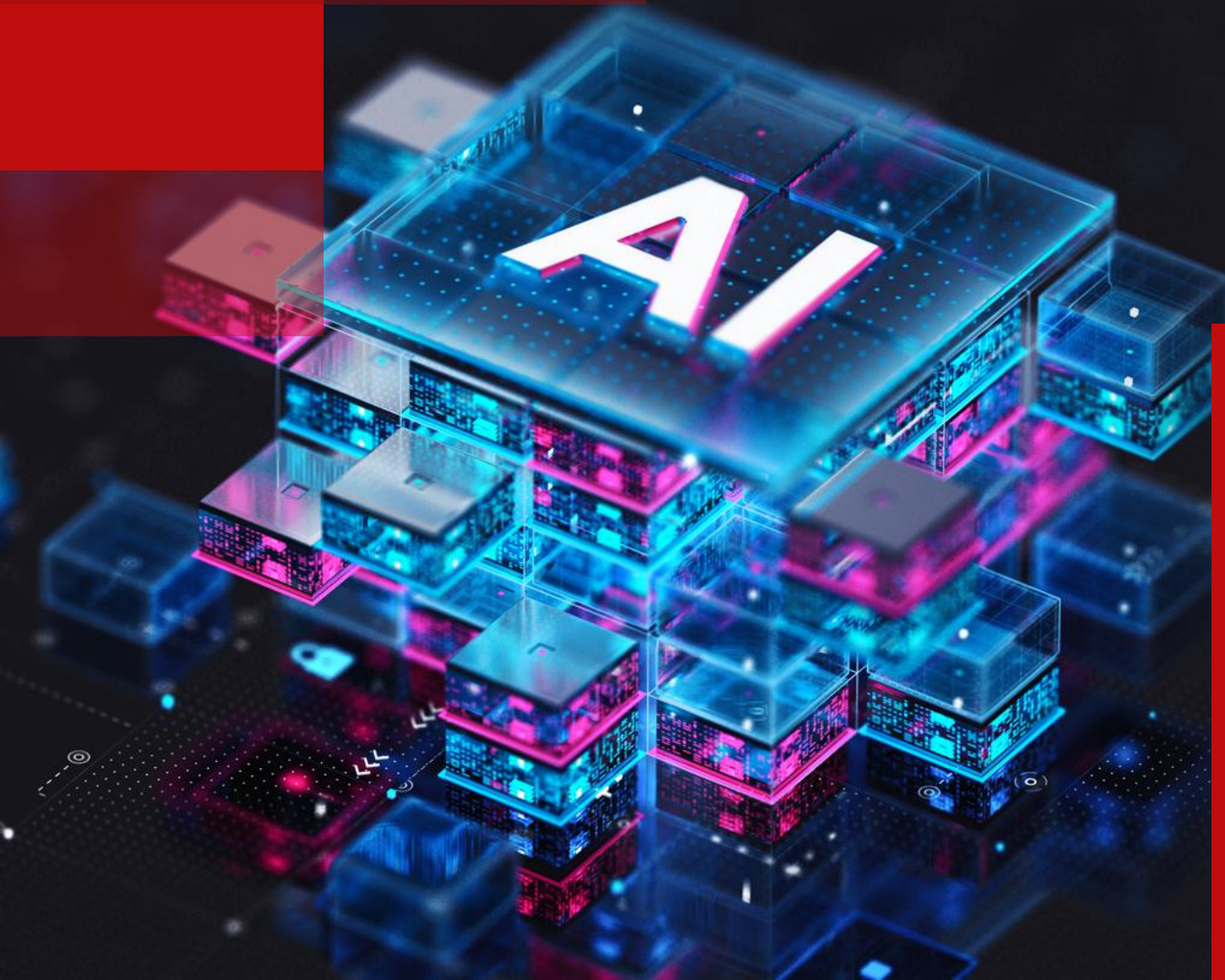
Early signs of stabilization in the Turkish payment card market

Solid backlog of customer onboardings in WEST/US in Q4 2025

Collaboration with Dell Technologies (GaiaB™ Appliance)

Key medium-term Financial Targets (Investor Day, May 2025)

		FY 2024
 Organic Revenue CAGR 2025-2027	6–7%	9.7%
 Adjusted EBITDA Margin	15–17%	14.2%
 CAPEX as % of Revenues (per annum)	4–5%	4.4%
 Operating Cash Flow as % of EBITDA	~60%	61%
 Leverage (Net Debt / EBITDA) (excl. M&A)	1.5–2x	1.7x
 Dividend Payout (% of Net Profit) (progressive)	20–25%	20%



Digital Technologies

Digital Technologies



Artificial Intelligence
Empowered Solutions



Remote KYC/KYB
Onboarding



Digitalization & Data
Capture Technologies



Process & Content
Management Intelligence

Revenues (€m, FY2024)

27

▲ 45%
CAGR 2021-24

7%
of Group

A key growth contributor with a series of technologically advanced solutions:

- Digital Payments
- Enterprise Content Management and Content Understanding through AI
- Document Digitization and Electronic Archiving
- Process Automations and AI Digital Taskforce focused solutions (Agentic AI platform GaiaB™)

Growth Pillars



GREEK PUBLIC SECTOR

- EFKA (Unified Social Security Fund)
- Ministries
- Land Registry
- AADE (Independent Authority for Public Revenue)

PRIVATE SECTOR

Greece

- Utilities, Financial Institutions

Romania

- Financial Institutions, Utilities, Insurance

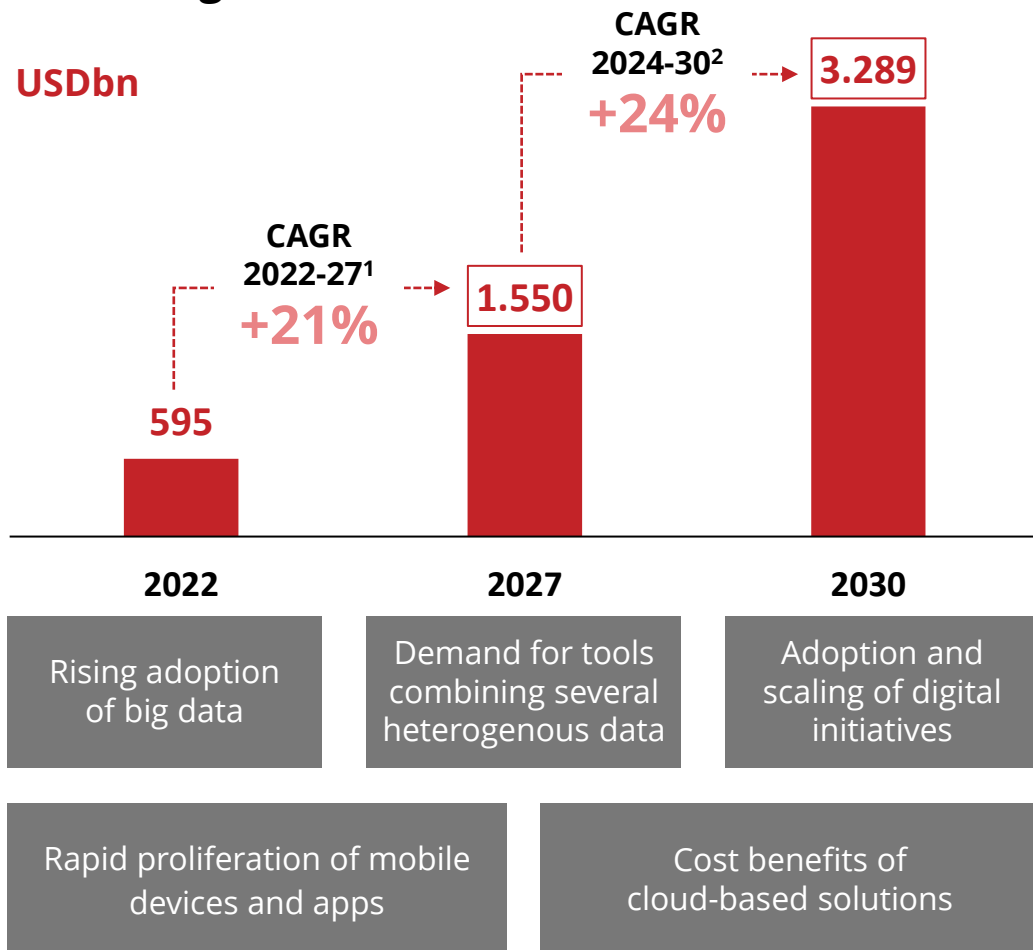
CEE (Austria, Poland, Slovenia, Germany & Croatia)

- Financial Institutions

Expected 3-year growth 20-25%

Industry Overview & Market Trends: Digital Transformation

Global Digital Transformation market



Growth Drivers

- **Cloud migration & platform modernization** to optimize costs and scale
- **AI/ML adoption (Generative AI & analytics)** to enhance decisioning and process automation
- **Cybersecurity & regulatory/compliance demands**
- **Government stimulus / public-sector modernization** (national digital agendas and EU funding programmes)
- **Data & analytics / data fabric** to unlock actionable insights across operations

Regional Drivers

- **North America**
 - Early AI/cloud adopters
 - Strong demand for digital modernization and vertical cloud
- **Europe**
 - Strong public sector digital transformation programmes
 - Emphasis on digital sovereignty, regulation (GDPR, AI Act) and skills
 - Public funding and EU Digital Decade targets shape priorities
- **Middle East & Africa**
 - Concentrated on smart city projects, public-sector modernization (GCC)
 - Leapfrogging through cloud/fintech initiatives

1. Source: MarketsandMarkets Research report; 2022-27e figures are forecasts
2. Source: MarketsandMarkets Digital Transformation Market Overview, Aug 2024

Greek Public Sector Digital Transformation

475 digital transformation projects for the period 2021-2026 supported by €6.4bn of EU Recovery Fund investments (RRF)

1. Digital transformation of the public sector **Total Budget €513m**

2. Strengthening digital connectivity with high-speed broadband access **Total Budget €303m**

3. To promote the development of digital skills for all Greeks **Total Budget >€113m**

Awarded Projects To Date

In €m	Total Contract Value	Received / Recognised (total from 2023 until 9M 2025)	Remaining amount
Total	60.2	27.2	32.9

Current Open Tenders

€5m

3 contracts

Our Offering's Advantages

- **CloudFin True Capture** (Cloud AI Platform) **serves almost 70% of the public sector projects**
- **CloudFin Enterprise Suite and CloudFin Data-Lake** (Big Data & Document Management Platform) is **able to handle billions of data in milliseconds**
- **CloudFin Billing and Payments Platform** is clearing **approx. 20m of preventive medical acts monthly** for the Ministry of Health

GaiaB™ Appliance: an important collaboration with Dell Technologies



Tiny GAiAB™



Small GAiAB™



Medium GAiAB™



- **Development and market** of an **advanced Generative AI solution** for the **automation of business processes & operations**
- Enables **businesses of all sizes (from SMEs to large multinationals)** to use **cutting-edge AI technologies**, while maintaining **high levels of performance, flexibility** and **data protection**
- **Ready-to-use; pre-integrated with Dell PowerEdge servers**
- **Safe Generative AI**
All AI models run locally; no data leaves the data center, satisfying the strictest data security and privacy needs as well as compliance standards
Works in Air gaped environments without internet
- **Zero Code**
Create Agentic AI applications with simple instructions in human language, that connect to your email, files, and databases, automating human intensive tasks
- **Scalable Appliance Offering**
No investment in expensive Hardware Accelerators; GaiaB™ is offered with its own range of appliances



Identity & Payment Solutions

Identity & Payment solutions



Payment cards



Card as a service (CaaS)



Citizen Identity Services



Enrolment & Authentication

Revenues (€m, FY2024)

230

▲ 29%
CAGR 2021-24

59%
of Group

- **Production and personalization** of a high volume of our **innovative metal cards**
- **Production of National IDs, e-IDs, Health cards** with **high-security elements**
- **Expansion into the MEA region** with a **holistic system offering**, covering the **full identity lifecycle**:
 - biometric enrolment of citizens
 - issuance of ID documents
 - a comprehensive platform for identity management

Growth Pillars



UK

- Fintech
- Regional Banks

+€8-10m

US

- Fintech
- Regional Banks

France

- Market new entry
- Fintech

+€6-8m

MEA

- Citizen Identity Services

+€10-12m

Expected 3-year growth **6-7%**

Industry Overview & Market Trends: Cards

ACAG is the leader in smart cards for Fintech in Europe, and growing in North America

EUROPE

68.7 million

Challenger Bank cards issued²
in 2024 (+10% vs. 2023) (vs. zero
in 2017)

1.6 billion

VISA & Mastercard cards in
circulation (June 2025¹)
+7% 2021-2025 CAGR¹

13%

Challenger Banks market share²
of total issued cards

**34
million**

**Challenger Bank
cards**
manufactured
and/or personalized
by **AUSTRIACARD**

50%

**AUSTRIACARD
Challenger Bank
cards** market
share²

NORTH AMERICA

49.5 million

Challenger Bank cards issued²
in 2024 (+10% vs. 2023) (vs. zero
in 2017)

2.4 billion

VISA & Mastercard cards in
circulation (June 2025¹)
+8% 2021-2025 CAGR¹

6%

Challenger Banks market share²
of total issued cards

**4.5
million**

**Challenger Bank
cards**
manufactured
and/or personalized
by **AUSTRIACARD**

9%

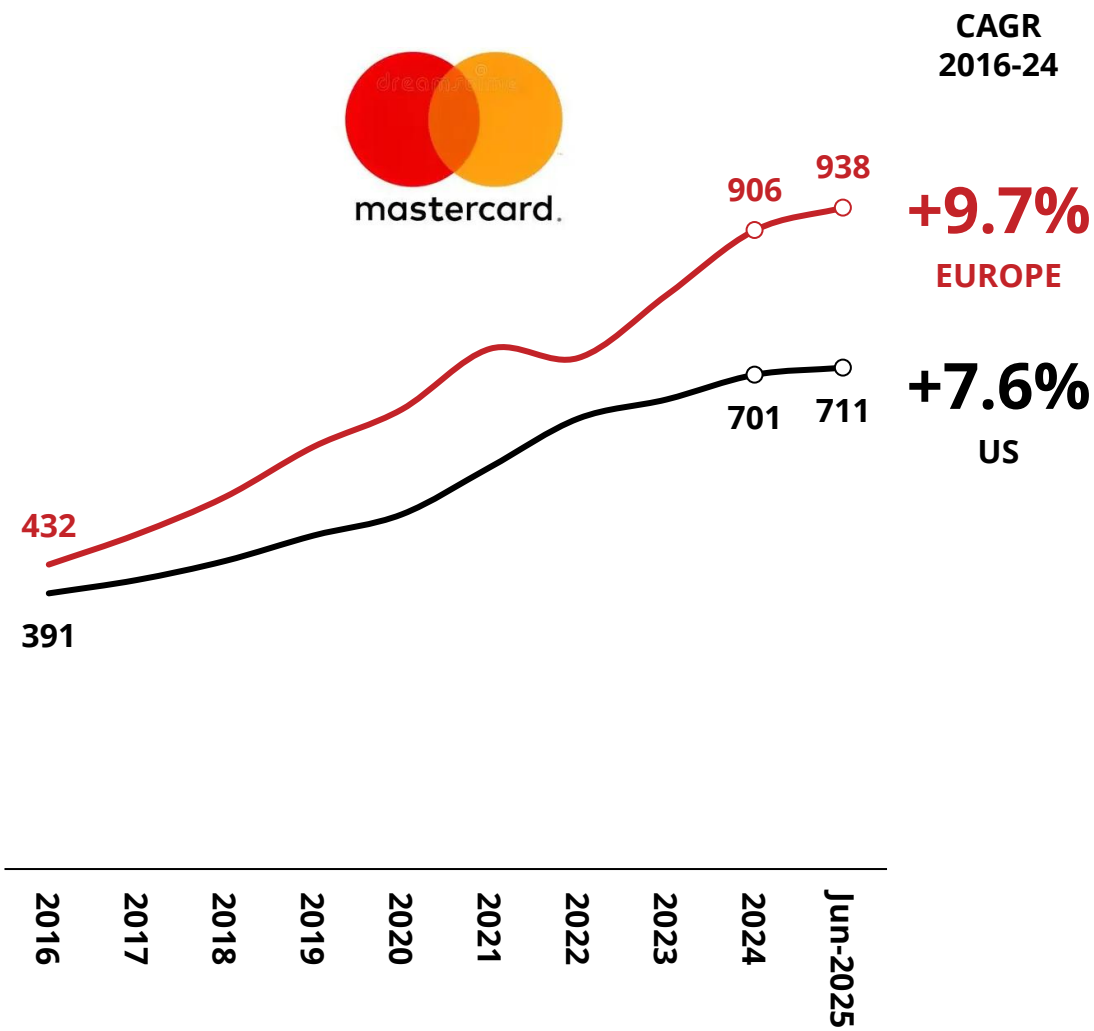
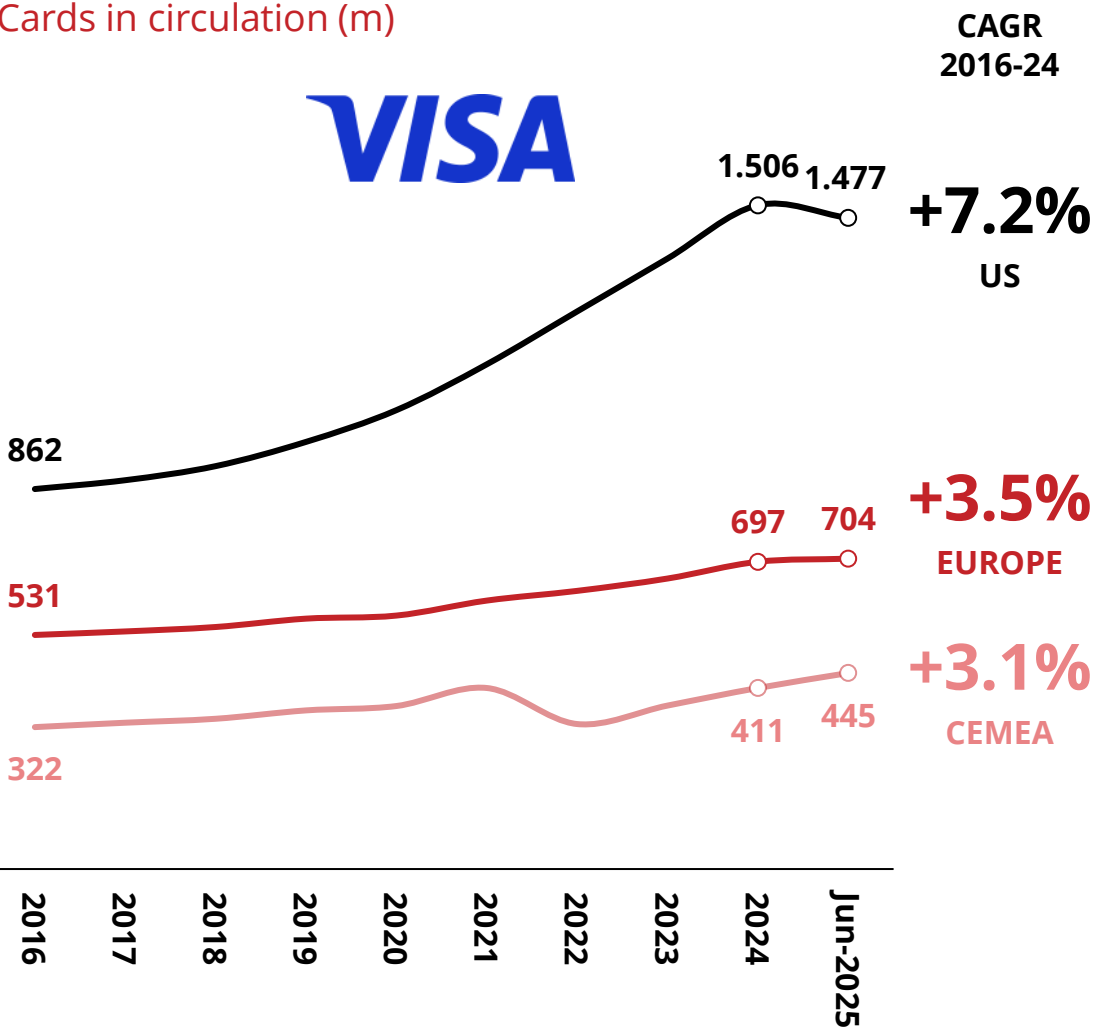
**AUSTRIACARD
Challenger Bank
cards** market
share²

1. VISA and MASTERCARD Quarterly Operational Performance Data as of June 2025. North America includes US & Canada

2. AUSTRIACARD Management calculations/estimates

Industry Overview & Market Trends: VISA & MASTERCARD Cards

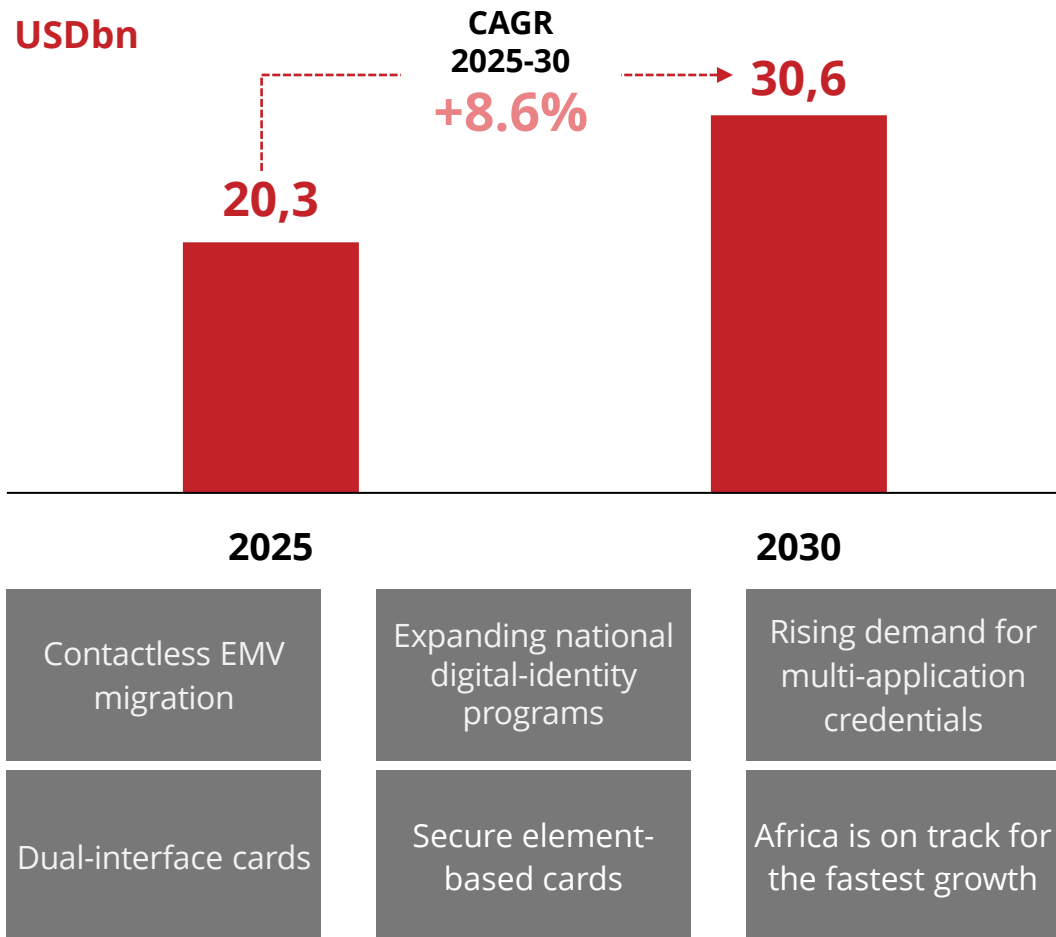
Cards in circulation (m)



Source: VISA and MASTERCARD Quarterly Operational Performance Data

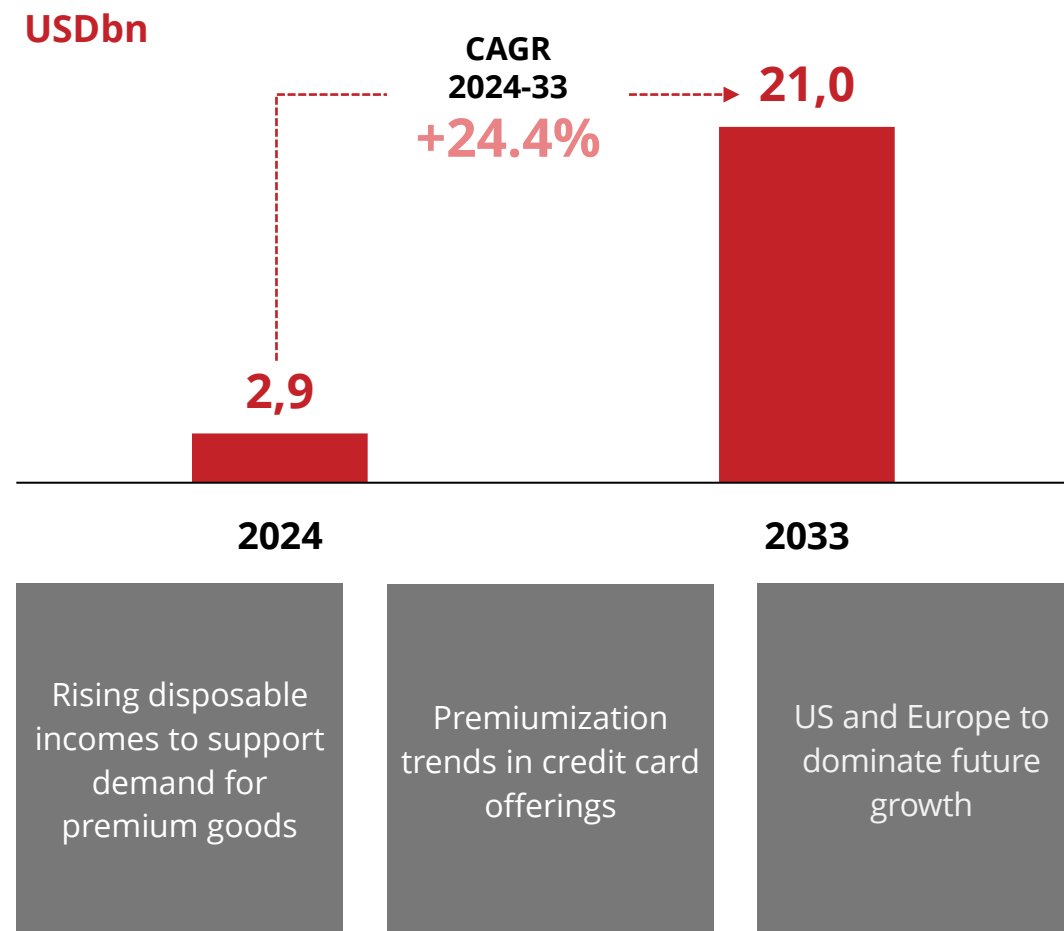
Industry Overview & Market Trends: Smart & Metal Cards

Global Smart Card Market Size



Source: [Mordor Intelligence](#)

Global Metal Cards Market Size



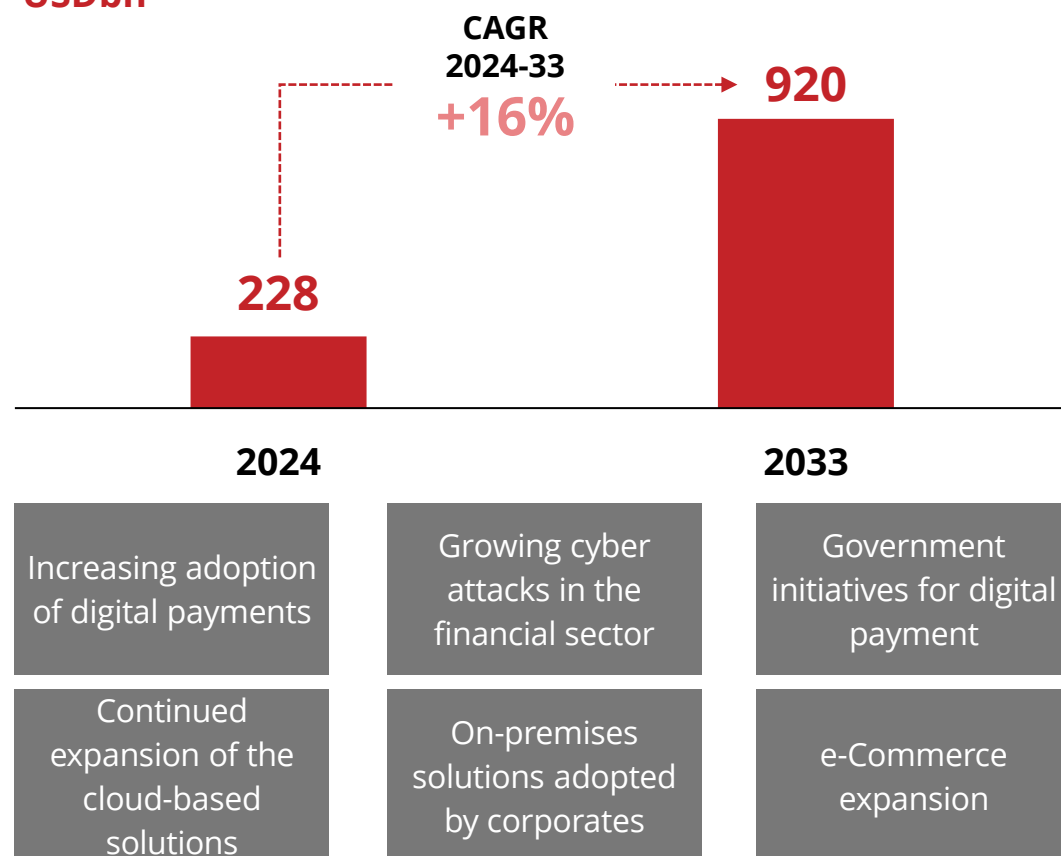
Source: [Business Research Insights Metal Credit Cards Market report](#)

Industry Overview & Market Trends: Fintech & Challenger Banks

ACAG has a leading position with Challenger Banks

Global Fintech Market Size

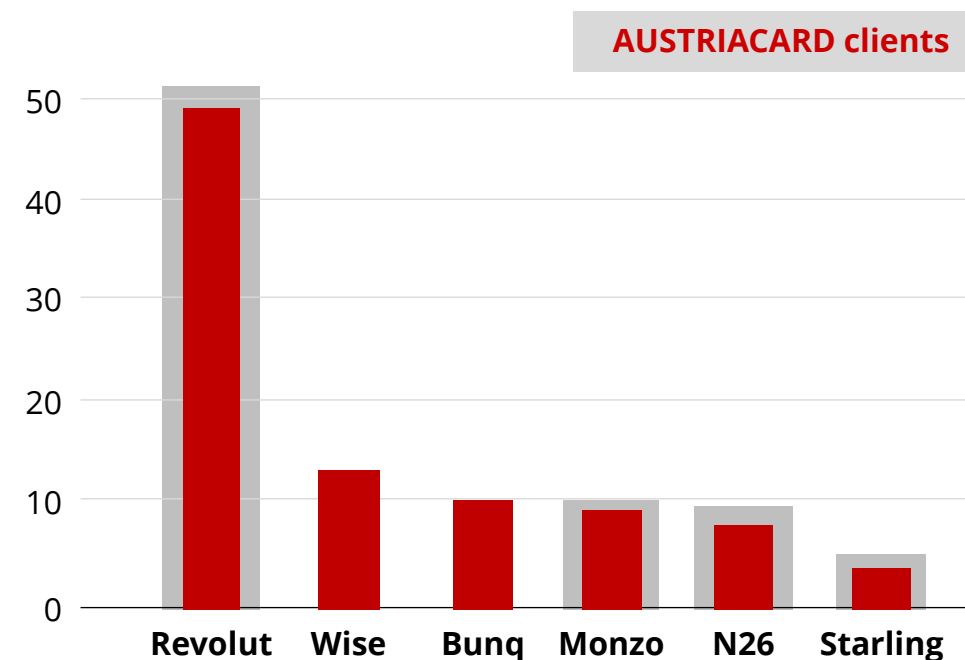
USDbn



Source: Custom Market Insights / Global Fintech Market 2024-2033

Top-5 Challenger Banks in Europe

Customers (m)



There are approx. 100 challenger banks worldwide, offering different types of financial services and digital ways of managing money

Source: Statista 2025, November 2024

Payments and Banking as a Service

CARD AS A SERVICE



Onboarding & Compliance

- ✓ Secure
- ✓ Onboarding
- ✓ KYC/AML
- Fraud Prevention



Card Issuance & Enablement

- ✓ BIN Sponsorship
- ✓ Virtual Cards
- ✓ Physical Cards & Personalisation
- ✓ Tokenization



Payment Processing

- ✓ Issuer Processing
- ✓ IBAN
- ✓ DD/SEPA/SWIFT/Faster Payments
- ✓ Apple & Google Pay



AI/ML Financial Management

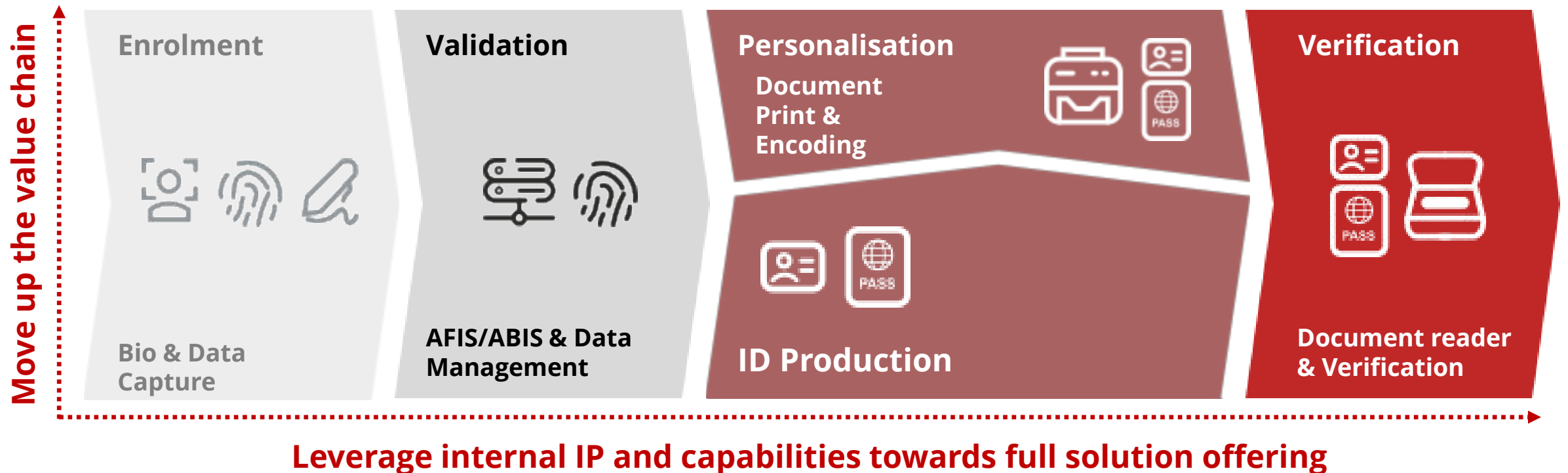
- ✓ Ledger
- ✓ Scheme Fee Reconciliation
- ✓ Advanced Analytics



Growth Opportunities

- ✓ Hyper Personalised Data-Driven Insights
- ✓ Embedded Finance Product Expansion

Owning the Secure Citizen Identity Value Chain: From Components to End-to-End Solutions



- Unify offerings into ID-focused ecosystems by leveraging group IP and capabilities to move up the value chain.
- Use the group digital platforms to scale for the coming wave of secure ID digitization.



Document Lifecycle Management

Document Lifecycle Management



Security Documents & Traceability



Personalized Digital Printing



Digital Print on Demand Books



Document Output Management services

Revenues (€m, FY2024)

135



29%

CAGR 2021-24

34%

of Group

National Examination Papers

- high security, personalized question booklets & answer sheets, supported by traceability services for national distribution and scanning of answer sheets to capture and validate answer data

General Elections

- high security ballot papers and supportive material

Revenue Stamps

- high security tax stamps with authentication & traceability services (tobacco, spirits, soft drinks)

Growth Pillars



MEA

National Examinations

East Africa recurring business (holistic projects of annual national school exams)

+35%

MEA

Revenue Stamps QR codes

MEA

Elections

Ballot papers & election material

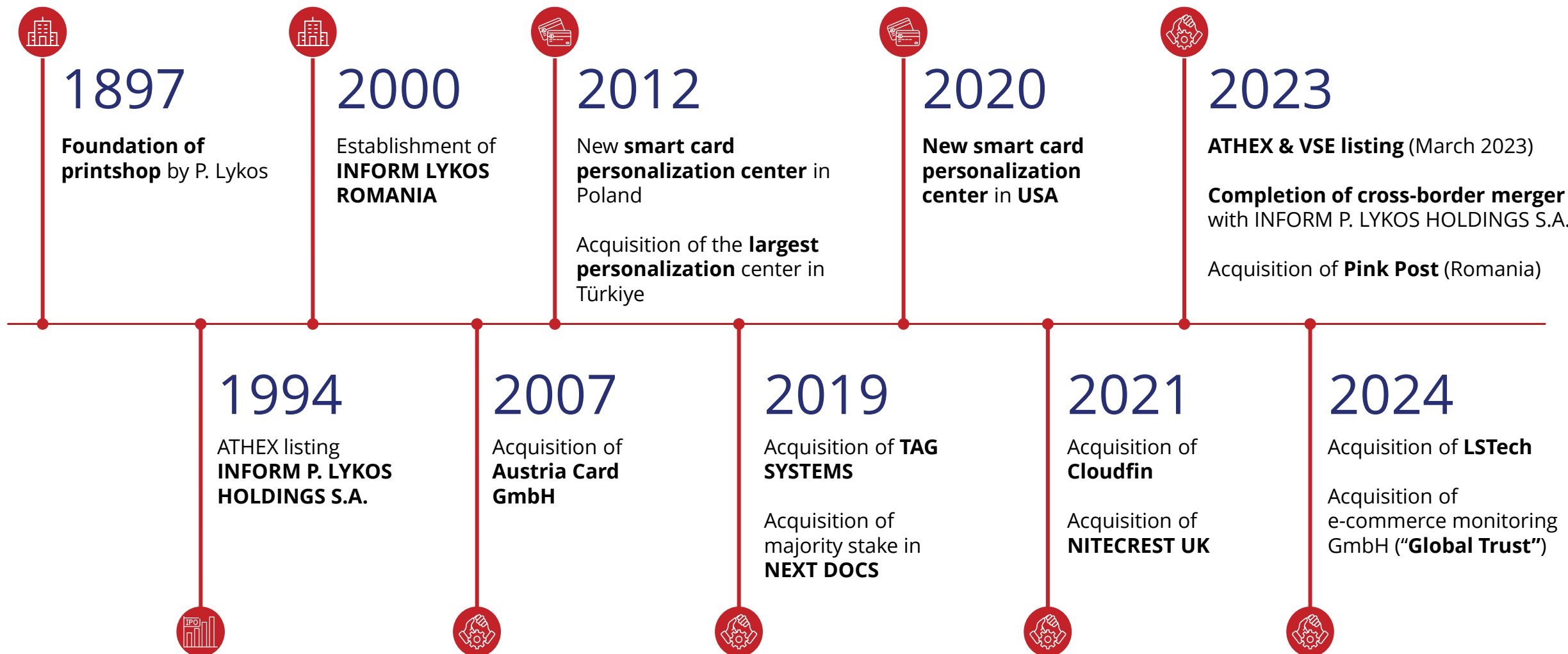
Expected 3-year growth **4-6%**



Appendix I

Group Information

Key Milestones



Proven track record of value-accretive, synergistic M&A

Disciplined M&A driving Scale and Solutions Portfolio Expansion, capitalizing on the transformative acquisition of AUSTRIACARD in 2007

Company	Country	Date	Description	Rationale/Synergies	Transaction Consideration
Next Docs	Romania	Apr-2019	Provider of document management services	- Facilitated the Group's transition from paper to digital - Provided necessary track record and qualifications to participate in the tenders for the Greek RRF-related digitalization projects	Total cost (100%) €7.9m
TAG SYSTEMS	Andorra	Dec-2019	- Payment card manufacturer 3 personalization centers (UK, Spain, Poland)	- Enabled geographic footprint expansion (esp. developed Europe) - Strong existing client base of Challenger Banks / Neobanks	Total EV (100%) €25.4m
	US	Dec-2019	Greenfield operations	Expanded US footprint, providing personalization & fulfilment services in a vast underserved market	
CLOUDFIN	Cyprus	Feb-2021	Cutting-edge technology in web-based development and finance automation software	- Enhanced software development capabilities (e.g. Enterprise Process Automations, Accounting Automations, Digital Onboarding) - Cloud AI embedded products related to Digital Transformation, also available by Microsoft Worldwide through the Azure IP Co-sell program	Total cost (65%) €1.15m
NITECREST (renamed to TAG SYSTEMS UK)	UK	Dec-2021	- A leading card producer and personalizer in UK - Acquisition of the remaining 50% stake in the JV TAG Nitecrest Limited (UK personalization center operator)	Enhanced UK footprint	Total EV (100%) €23.9m
e-commerce monitoring ("Global Trust")	Austria	Jan-2024	EU eIDAS compliant QTSP (qualified trust service provider) for e-signatures and certificates	Expertise in services including electronic signatures, seals, timestamps, electronic delivery services	Total cost (100%) €0.8m
LSTech	UK	Apr-2024	Offers data analytics products, data science and Machine Learning (ML) services. Participates in EU research and innovation projects	- Expanded the Group's technology-based solutions powered by AI, ML and data intelligence capabilities - Instrumental in designing our proprietary GaiaB™ Agentic AI platform	Total cost (100%) €1.6m

Key Competitors

THALES



Giesecke+Devrient
Creating Confidence



Our strengths

Strategic EU Footprint

Close proximity to our core markets enables faster response times and stronger client engagement

Client-Centric Agility

Proven ability to adapt quickly to evolving client requirements, with a strong track record in Fintech payment solutions

Proprietary Technology

Fully in-house development of our payment and identity Operating System ensures maximum security, control, and tailored customization

AI Leadership

Advanced expertise in AI through our **proprietary agentic AI platform GaiaB™**, delivering next-generation capabilities

Certified Data Security

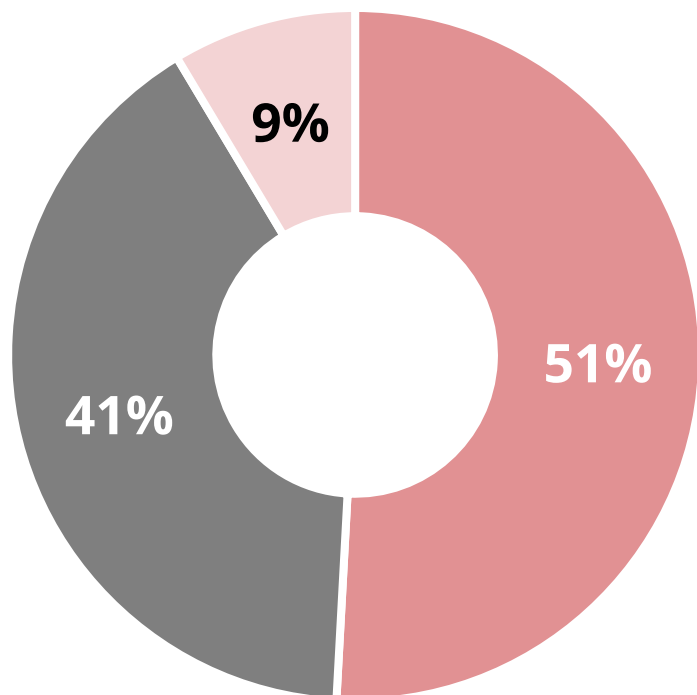
Deep expertise in secure data management, backed by international certifications and compliance standards

Global Talent Base

A **highly experienced international team** with decades of collective industry knowledge

A well diversified Revenue mix transitioning into higher-margin, solution-led recurring Revenue

Solutions

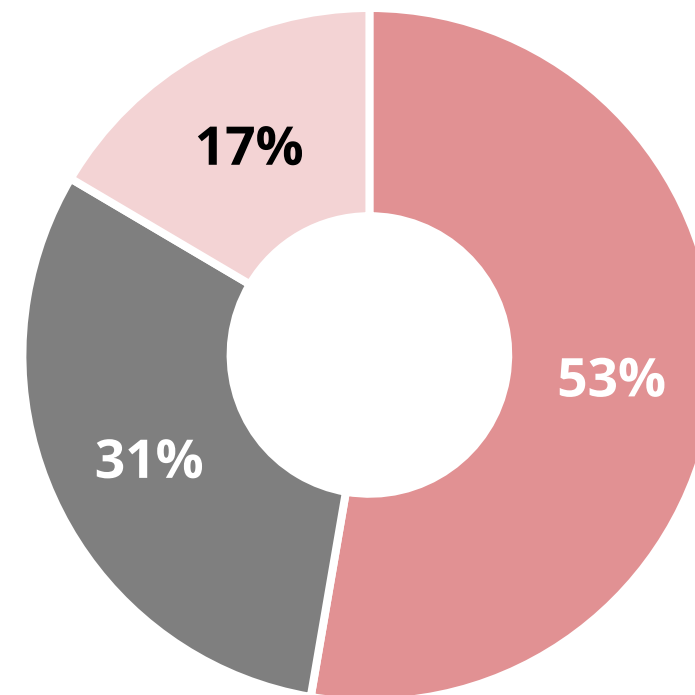


Document
Lifecycle
Management

Identity &
Payment

Digital
Technologies

Geographic Segments



Western Europe,
Nordics,
Americas (WEST)

Central Eastern
Europe & DACH
(CEE)

Türkiye, Middle
East & Africa
(MEA)

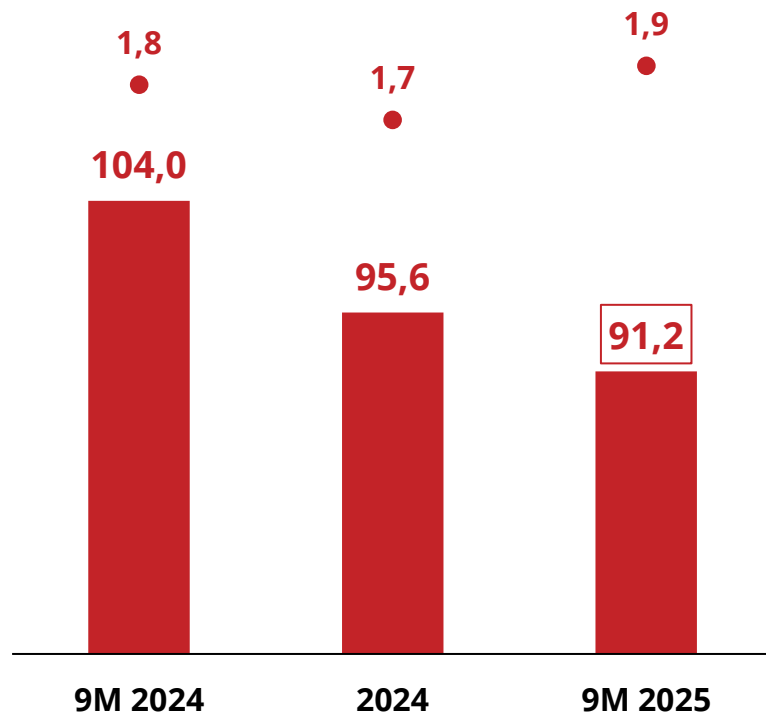
Group
9M 2025
€262m

Leverage maintained at healthy levels, supported by strong Operating and Free Cash Flow generation in 9M 2025

Net Debt & Leverage¹

€m

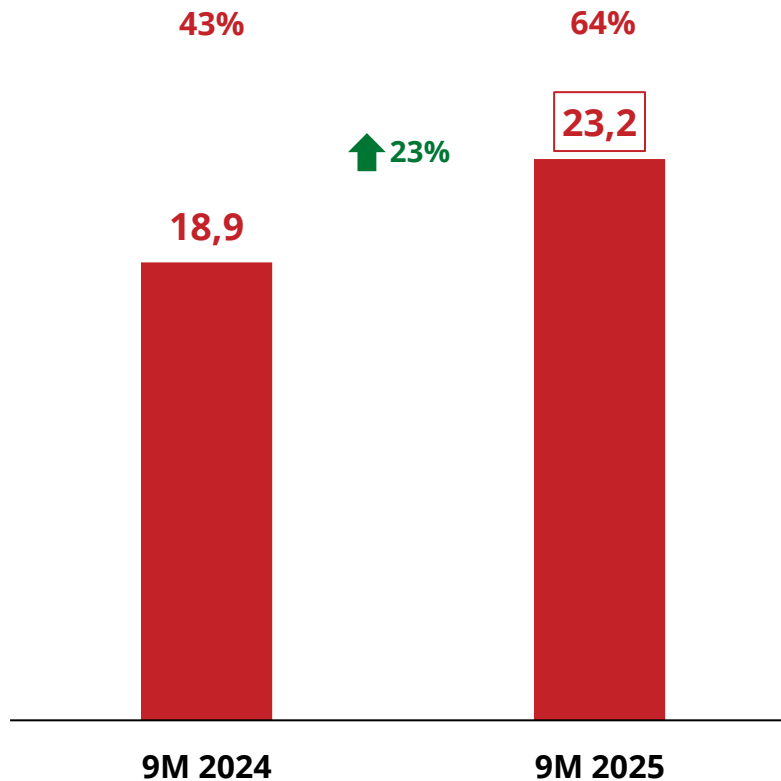
• Net Debt / adj. EBITDA (x)



1. Net Debt / adj. EBITDA (rolling 12 months)

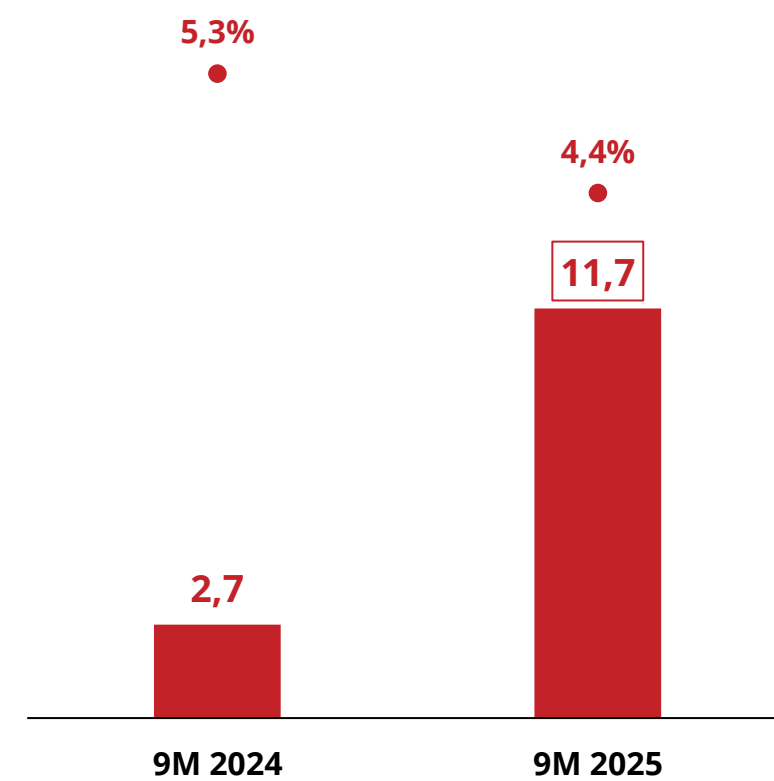
Operating Cash Flow

% of adj. EBITDA



Free Cash Flow²

• CAPEX as % of Revenues



2. Free Cash Flow (FCF) = Operating Cash Flow minus CAPEX



Appendix II

Case Studies

Key Projects

Digital Technologies	Romanian Bank	Document Digitization solution (incl. digitizing the historical archive and daily created loan contracts)
	Largest Greek Energy company	- Document Management System for electronic bills - easy file organization and categorization - secure user management ecosystem with multi-level identification and security settings fully aligned with GDPR. - minimizes dependence on physical documents and reduces costs associated with production, management, and storage of prints
	Digital Transformation of the Greek Government's mission-critical ministries	Wide range of digital transformation solutions: scanning governmental documents, extracting valuable data, data management and e-Archiving systems using our platforms to facilitate fast search and recovery operations, retrieve and analyze statistical data
	One of the largest NPL servicers in Greece and globally	Delivery of a large variety of customized digital solutions to better serve clients' needs, incl. Digital OnBoarding, eSign platform, Electronic signatures & Certificates, E-Archiving, Customized Billing Platform
Identity & Payment	European Fintech Bank	Production and personalization of a high volume of our innovative metal cards
	Fintech Bank	Production and personalization of a high volume of cards globally
	Large Austrian Bank	Mastercard debit card production & full daily personalization (incl. supply of lettershop materials & migration support)
	Romania's largest Bank	Migration of the entire debit & credit card portfolio to VISA (incl. card production, personalization & delivery to cardholders)
	Croatian Bank	Migration of the entire cards portfolio to MasterCard and adaptation to the new card designs (incl. personalization)
	Central Asia Client	Migration of driving license and vehicle registration to high-secure polycarbonate-based contactless chip technology based on ACOS, AUSTRIACARD's ICAO-compliant Operating System
	Europe & MEA Public sector	Production of National IDs, e-IDs, Health cards with high-security elements
Document Lifecycle Management	National Examinations in MEA	- Production of high-security Examination Papers with traceability services - Creation of personalized question papers and answer sheets with candidates' register data and unique printing features to secure their identification. Scanning of answer sheets, data capturing /extraction/ validation of candidate's answers using AI and ML
	Largest water supply provider in Greece	Creation, digital printing and delivery of e-Bills to 1.3m consumers

Case study: Romanian Financial Institution

Generative AI-based document understanding & assignment

- Leveraged our in-house developed Generative AI technology, integrating the latest technologies and natural language instructions, to **automate document classification and processing**
- Achieved **timely, accurate** and **compliant handling** of incoming documents
- Significantly **reduced manual effort** and **boosted operational efficiency**



Case study: Romanian Bank

Asset Management & Patrimony along with electronic archiving

- Implemented our Assets Management solution to centralize and streamline real estate asset documentation by **integrating a structured, hierarchical classification** within the ECM-based electronic archive.
- Solution automates property registration, updates and transaction tracking, ensuring **quick and transparent access to critical documents**, while maintaining strict compliance and data security.
- Contributed to the bank's operational efficiency, risk minimization, and **enhanced strategic decision-making** across its real estate portfolio.



Case study: Greek Public Sector

Digital Transformation & automation of the pension awarding system

- For years, the pension award process was time-consuming, resulting in hundreds of thousands of pension requests being delayed.
- Our AI-enabled Data Management Platform facilitates:
 - **processing of more than 42 million documents**
 - **automatic extraction of pension-related information**
- Significantly **accelerated the pension award**
- Assisted in **minimizing the backlog of pending pensions.**



Case study: Greek Public Sector

Digital Transformation of the Government's mission critical ministries

- The Greek government is currently executing the RRF digital transformation roadmap at all critical ministries, including the scanning of governmental documents, data extraction, big data management, and eArchiving systems.
- Our platforms facilitate **fast search and recovery operations** and retrieve and analyze statistical data.
- The **total volume of documents and data** used for the projects across ministries is over **4.5 billion**.



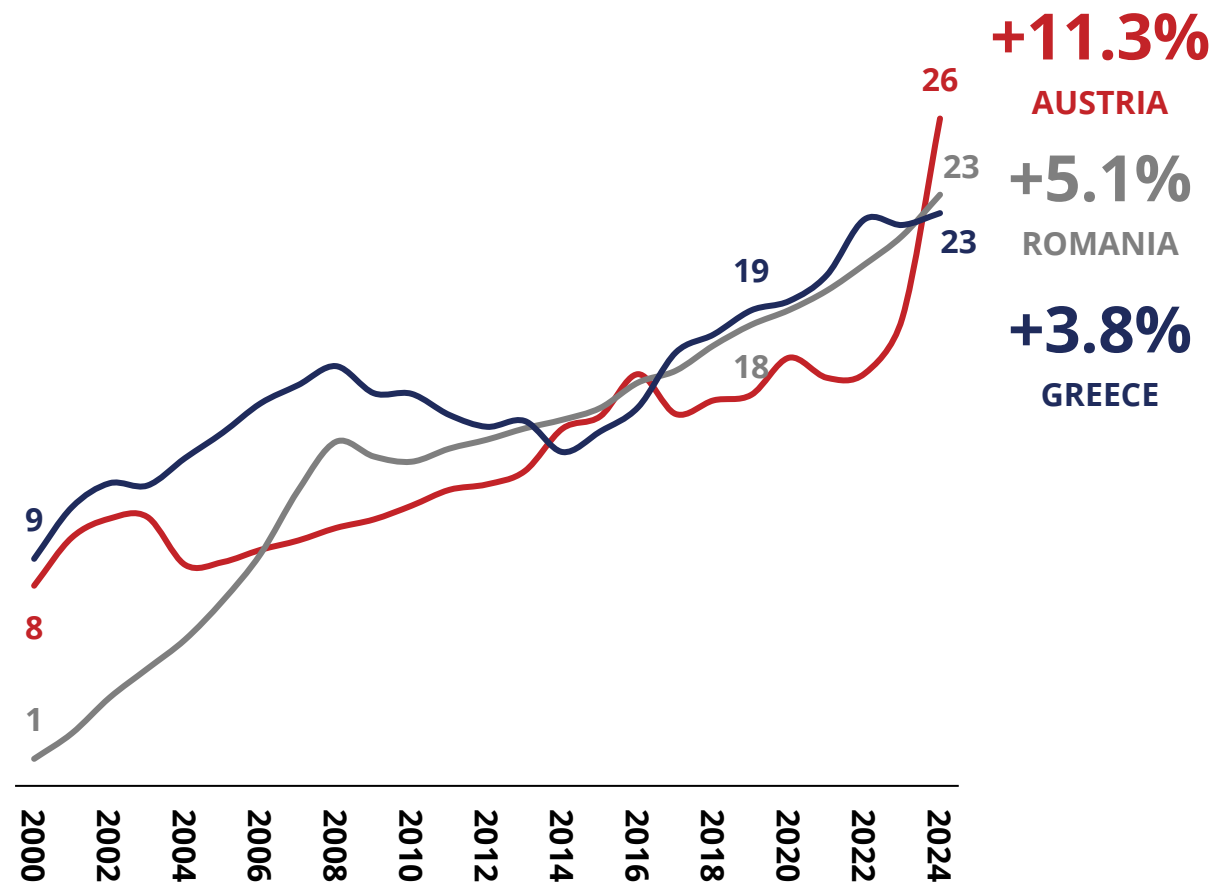
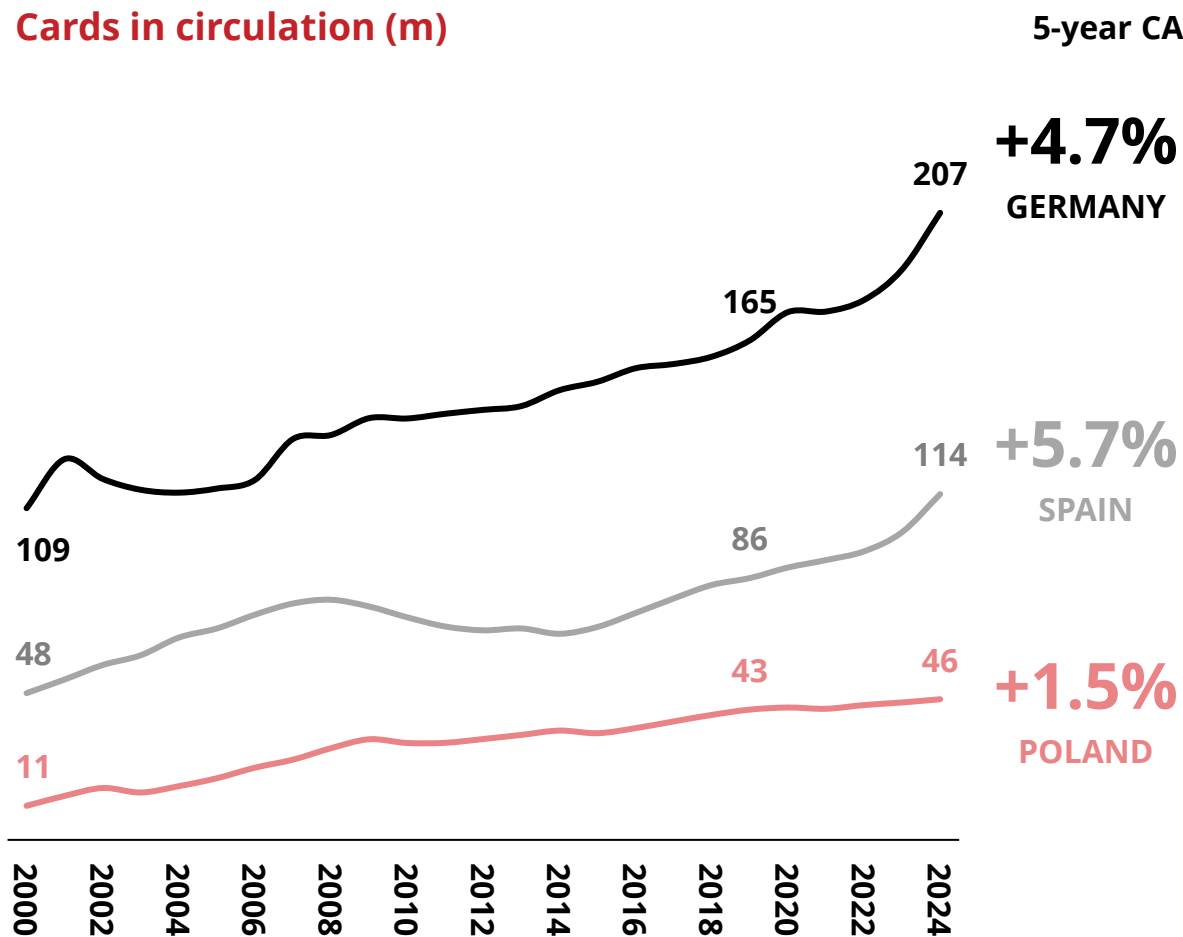


Appendix III

Market Statistics

Industry Overview & Market Trends: Total Cards¹ in selected EU countries

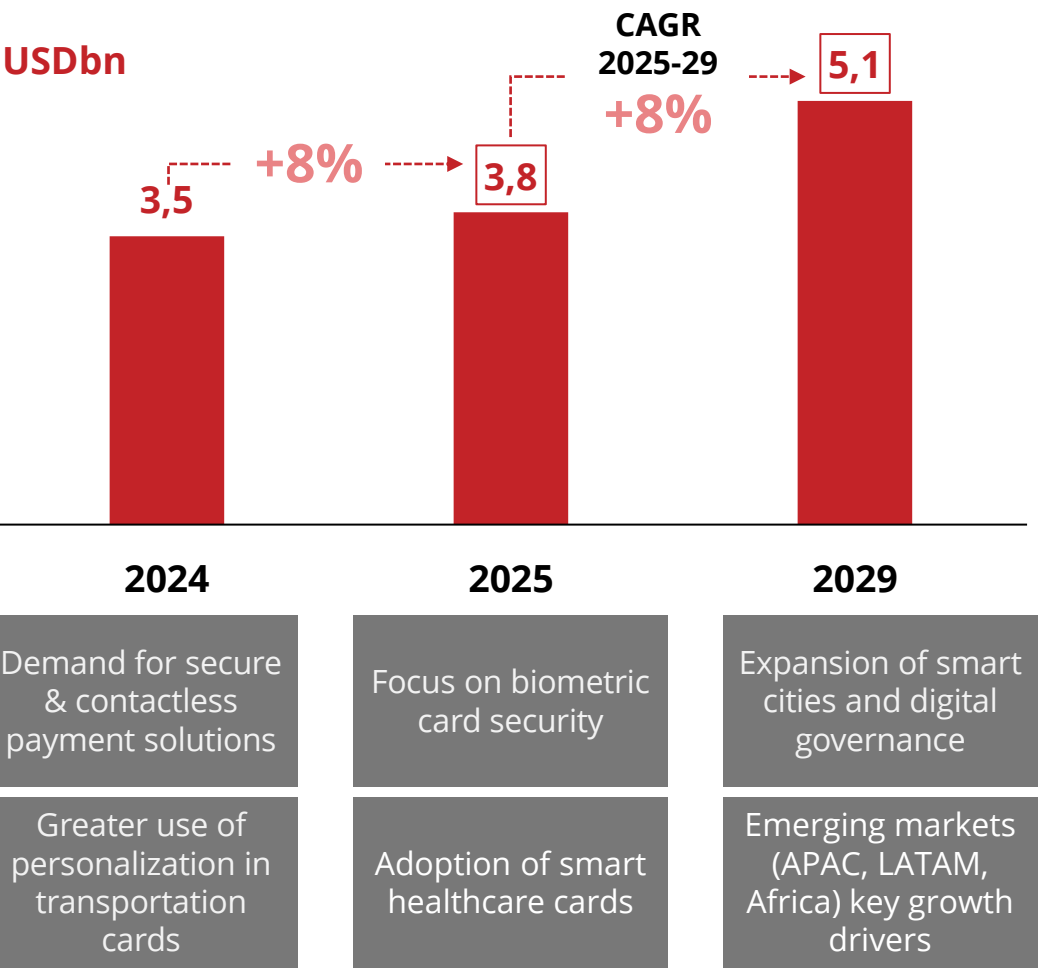
Cards in circulation (m)



1. Total Cards with at least one function issued by resident Payment Service Providers (PSPs)
Source: [ECB](#)

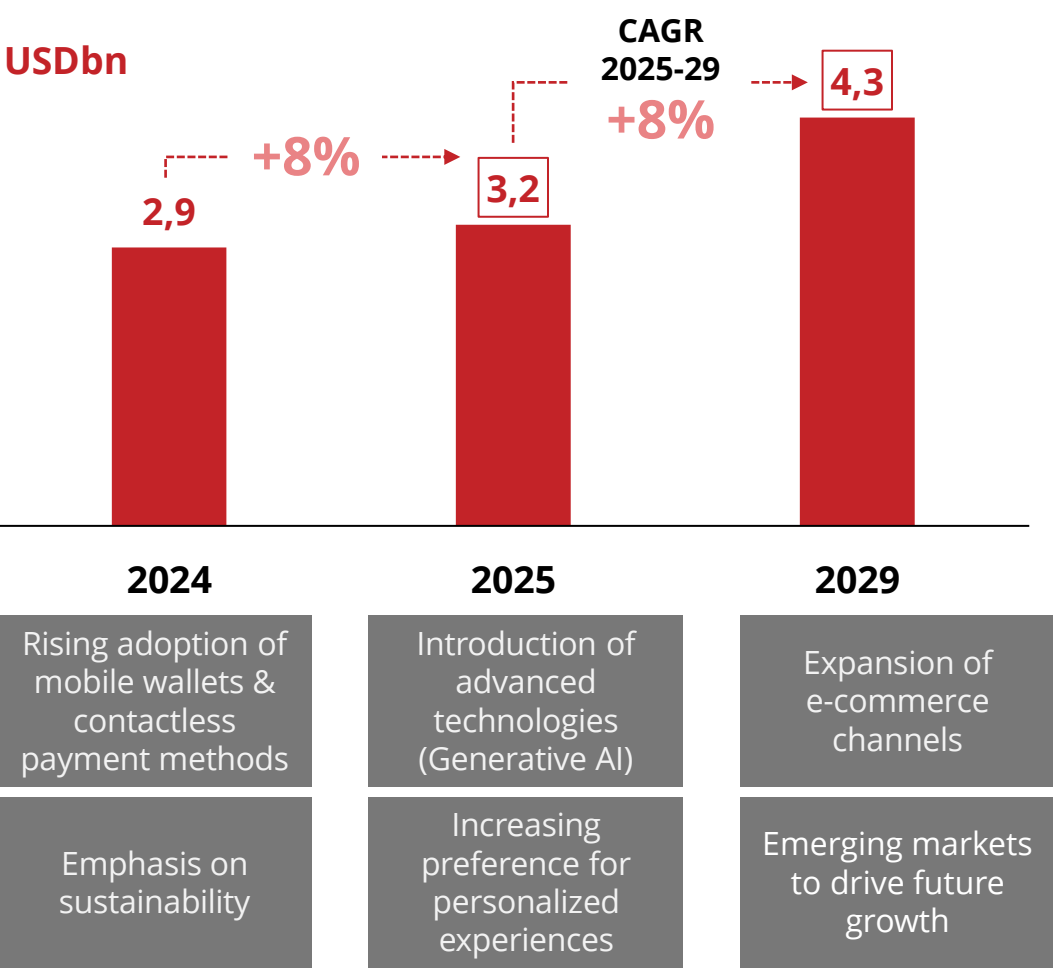
Industry Overview & Market Trends: Cards Personalization

Services¹



Source: **Card Personalization Services Market Report 2025**
1. Services involve customizing payment, identification, or access cards with specific user details (e.g. name, account number, photograph, barcode, or biometric data), aimed at improving card functionality, security, and the overall user experience by tailoring each card to its designated individual or purpose.

Solutions²



Source: **Card Personalization Solutions Market Report 2025**
2. Systems and processes designed to tailor physical cards to specific requirements, incorporating personalized elements such as user data, security features, and unique identifiers, ensuring each card is distinct and aligned with its intended purpose.



Appendix IV

Financial Statements

Income Statement (IFRS) in € thousand

	FY2024	FY2023
Revenues	392,285	364,563
Cost of sales	(297,730)	(276,255)
Gross profit	94,555	88,308
Other income	4,987	3,837
Selling and distribution expenses	(23,338)	(23,483)
Administrative expenses	(31,447)	(28,222)
Research and development expenses	(845)	(736)
Other expenses	(2,255)	(1,675)
+ Depreciation, amortization and impairment	17,772	16,127
EBITDA	51,824	47,533
- Depreciation, amortization and impairment	(17,772)	(16,127)
EBIT	34,052	31,406
Financial income	1,137	534
Financial expenses	(9,442)	(10,978)
Result from associated companies	129	54
Net finance costs	(8,177)	(10,391)
Profit/(Loss) before tax	25,875	21,015
Income tax expense	(6,626)	(4,231)
Profit/(Loss)	19,249	16,784
Profit/(Loss) attributable to:		
Owners of the Company	18,965	15,812
Non-controlling interests	285	972
Profit/(Loss)	19,249	16,784
Earnings/(loss) per share		
basic	0.52	0.44
diluted	0.49	0.42

Income Statement (IFRS) in € thousand

	9M 2025	9M 2024
Revenues	262,443	303,494
Cost of sales	(200,779)	(229,712)
Gross profit	61,664	73,782
Other income	3,959	3,004
Selling and distribution expenses	(16,578)	(17,967)
Administrative expenses	(21,475)	(24,013)
Research and development expenses	(6,909)	(5,717)
Other expenses	(1,183)	(1,113)
+ Depreciation, amortization and impairment	14,203	12,626
EBITDA	33,682	40,601
- Depreciation, amortization and impairment	(14,203)	(12,626)
EBIT	19,479	27,975
Financial income	361	351
Financial expenses	(6,374)	(7,214)
Result from associated companies	70	129
Net finance costs	(5,943)	(6,734)
Profit/(Loss) before tax	13,536	21,241
Income tax expense	(3,701)	(4,980)
Profit/(Loss)	9,835	16,260
Profit/(Loss) attributable to:		
Owners of the Company	8,588	16,222
Non-controlling interests	1,246	38
Profit/(Loss)	9,835	16,260
Earnings/(loss) per share		
basic	0.24	0.45
diluted	0.22	0.42

Balance Sheet in € thousand

	30 September 2025	31 December 2024	31 December 2023
Property, plant and equipment and right of use assets	96,049	100,545	96,275
Intangible assets and goodwill	56,363	59,555	55,526
Equity-accounted investees	423	395	324
Other receivables	1,167	1,259	2,386
Deferred tax assets	2,924	3,474	2,116
Non-current assets	156,925	165,227	156,764
Inventories	63,775	72,795	58,164
Contract assets	28,580	14,952	20,386
Current income tax assets	2,042	523	791
Trade receivables	40,077	45,297	44,677
Other receivables	14,482	11,061	17,082
Cash and cash equivalents	17,889	21,737	23,825
Current assets	166,845	166,366	164,924
Total assets	323,770	331,593	321,688
Share capital	36,354	36,354	36,354
Share premium	32,749	32,749	32,749
Own shares	(2,584)	(2,064)	0
Other reserves	17,660	19,856	17,303
Retained earnings	41,186	37,385	19,995
Equity attributable to owners of the Company	125,365	124,281	106,401
Non-controlling interests	3,473	524	753
Total Equity	128,839	124,805	107,154
Loans and borrowings	93,474	101,261	102,432
Employee benefits	3,603	4,005	4,207
Other payables	1,658	1,726	81
Deferred tax liabilities	9,312	10,336	8,497
Non-current liabilities	108,046	117,328	115,217
Current tax liabilities	4,485	3,615	2,968
Loans and borrowings	15,601	16,097	16,440
Trade payables	27,408	43,807	43,649
Other payables	25,716	16,985	18,317
Contract liabilities	11,989	7,188	17,442
Deferred income	1,686	1,769	501
Current Liabilities	86,885	89,460	99,317
Total Liabilities	194,931	206,788	214,534
Total Equity and Liabilities	323,770	331,593	321,688

Cash Flow Statement in € thousand

	FY2024	FY2023
Cash flows from operating activities		
Profit/(Loss) before tax	25,875	21,015
Adjustments for:		
- Depreciation, amortization and impairment	17,772	16,127
- Net finance cost	8,177	10,391
- Other non-cash transactions	1,550	3,267
	53,374	508
Changes in:		
- Inventories	(14,631)	-22,090
- Contract assets	5,434	-9,534
- Trade and other receivables	54	-14,221
- Contract liabilities	(10,253)	10,369
- Trade payable and other payables	(233)	180
- Taxes paid	(5,057)	-6,383
Net cash from/(used in) operating activities	34,033	9,121
Cash flows from investment activities		
Interest received	302	329
Acquisition of subsidiary, net of cash acquired	(1,663)	(1,140)
Proceeds from sale of property, plant and equipment	0	24
Dividends received from associated companies	58	22
Payments for acquisition of property, plant and equipment & intangible assets	(13,731)	(11,065)
Net cash from/(used in) investing activities	(15,034)	(11,829)
Cash flows from financing activities		
Interest paid	(7,472)	(7,700)
Proceeds from loans and borrowings	9,232	107,905
Repayment of loans and borrowings	(12,258)	(90,807)
Payment of lease liabilities	(4,469)	(2,895)
Acquisition of own shares	(2,064)	0
Dividends paid to non-controlling interest	(429)	0
Acquisition of non-controlling interests	(3,627)	(909)
Net cash from/(used in) financing activities	(21,087)	5,594
Net increase (decrease) in cash and cash equivalents	(2,088)	2,886
Cash and cash equivalents on 1 January	23,825	21,628
Effect of movements in exchange rates on cash held	1	(690)
Cash and cash equivalents on 31 December	21,737	23,825

Cash Flow Statement in € thousand**Cash flows from operating activities**

Profit/(Loss) before tax

13,536

21,241

Adjustments for:

- Depreciation, amortization and impairment

14,203

12,626

- Net finance cost

5,943

6,734

- Other non-cash transactions

1,244

2,739

34,926

43,340

Changes in:

- Inventories

9,020

(14,133)

- Contract assets

(13,628)

3,072

- Trade and other receivables

1,799

(3,132)

- Contract liabilities

4,800

(10,605)

- Trade payable and other payables

(8,973)

3,919

- Taxes paid

(4,789)

(3,567)

Net cash from/(used in) operating activities**23,155****18,894****Cash flows from investment activities**

Interest received

311

306

Acquisition of subsidiary, net of cash acquired

0

(1,297)

Proceeds from sale of property, plant and equipment

1,795

0

Dividends received from associated companies

42

58

Payments for acquisition of property, plant and equipment & intangible assets

(10,006)

(11,053)

Net cash from/(used in) investing activities**(7,857)****(11,986)****Cash flows from financing activities**

Interest paid

(4,757)

(5,880)

Proceeds from loans and borrowings

4,957

17,339

Repayment of borrowings

(10,619)

(9,422)

Payment of lease liabilities

(3,206)

(3,315)

Acquisition of own shares

(520)

(739)

Dividends paid to non-controlling interest

10

(429)

Dividends paid to owners of the company

(3,950)

(3,627)

Acquisition of non-controlling interests

(156)

0

Net cash from/(used in) financing activities**(18,241)****(6,074)****Net increase (decrease) in cash and cash equivalents****(2,943)****833****Cash and cash equivalents on 1 January****21,737****23,825**

Effect of movements in exchange rates on cash held

(906)

(175)

Cash and cash equivalents on 30 September**17,889****24,483**

Group Segments

FY2024

in € thousand	WEST	CEE	MEA ex-IAS 29	Corporate & Eliminations	Total ex-IAS 29	IAS 29	Total
Revenues	127,370	185,923	72,047	0	385,340	6,946	392,285
Intersegment revenues	3,525	38,983	56	(42,564)	0	0	0
Segment revenues	130,894	224,906	72,103	(42,564)	385,340	6,946	392,285
Costs of material & mailing	(75,439)	(123,698)	(45,030)	40,016	(204,150)	(5,659)	(209,810)
Gross profit I	55,456	101,208	27,073	(2,548)	181,189	1,286	182,476
<i>Gross profit I margin</i>	42.4%	45.0%	37.5%		47.0%		46.5%
Production costs	(22,505)	(50,626)	(14,249)	12	(87,368)	(552)	(87,920)
Gross profit II	32,950	50,582	12,825	(2,536)	93,821	734	94,555
<i>Gross profit II margin</i>	25.2%	22.5%	17.8%		24.3%		24.1%
Other income	92	4,685	137	72	4,987	0	4,987
Selling and distribution expenses	(8,453)	(12,411)	(2,410)	0	(23,274)	(65)	(23,338)
Administrative expenses	(8,532)	(15,946)	(2,304)	(927)	(27,708)	(77)	(27,785)
R&D expenses	(1,559)	(6,484)	(305)	(101)	(8,450)	0	(8,450)
Other expenses	(278)	(1,473)	(384)	(108)	(2,243)	(9)	(2,252)
+ Depreciation, amortization	6,360	10,642	762	9	17,772	0	17,772
adjusted EBITDA	20,581	29,595	8,321	(3,591)	54,905	584	55,489
<i>adjusted EBITDA margin</i>	15.7%	13.2%	11.5%		14.2%		14.1%
- Depreciation, amortization	(6,360)	(10,642)	(762)	(9)	(17,772)	0	(17,772)
adjusted EBIT	14,221	18,953	7,560	(36)	37,133	584	37,717
Financial income					613	82	694
Financial expenses					(8,280)	(24)	(8,304)
Result from associated companies					129	0	129
Net finance costs					(7,538)	58	(7,481)
adjusted Profit/(Loss) before tax					29,595	642	30,237
Special items					(3,296)	(1,066)	(4,362)
Profit/(Loss) before tax					26,299	(424)	25,875
Income tax expense					(6,492)	(134)	(6,626)
Profit/(Loss)					19,808	(558)	19,249

FY2023

WEST	CEE	MEA ex-IAS 29	Corporate & Eliminations	Total ex-IAS 29	IAS 29	Total
112,305	185,394	53,577	0	351,276	13,287	364,563
3,691	39,188	79	(42,957)	0	0	0
115,996	224,582	53,656	(42,957)	351,276	13,287	364,563
(63,649)	(127,434)	(41,990)	40,562	(192,511)	(10,786)	(203,296)
52,347	97,148	11,665	(2,395)	158,765	2,502	161,266
45.1%	43.3%	21.7%		45.2%		44.2%
(21,575)	(45,901)	(4,612)	109	(71,979)	(980)	(72,958)
30,772	51,247	7,054	(2,286)	86,786	1,522	88,308
26.5%	22.8%	13.1%		24.7%		24.2%
726	2,958	0	153	3,836	0	3,836
(9,708)	(12,199)	(1,445)	9	(23,342)	(141)	(23,483)
(8,983)	(14,347)	(780)	(1,042)	(25,151)	(165)	(25,316)
(519)	(6,127)	0	(713)	(7,360)	0	(7,360)
(101)	(1,290)	(219)	(2)	(1,612)	(61)	(1,673)
5,711	10,055	339	23	16,127	0	16,127
17,897	30,296	4,948	(3,858)	49,284	1,155	50,439
15.4%	13.5%	9.2%		14.0%		13.8%
(5,711)	(10,055)	(339)	(23)	(16,127)	0	(16,127)
12,187	20,241	4,610	(3,881)	33,157	1,155	34,312
				278	52	329
				(7,354)	(70)	(7,424)
				54	0	54
				(7,022)	(18)	(7,041)
				26,135	1,136	27,271
				(4,904)	(1,352)	(6,256)
				21,231	(216)	21,015
				(4,238)	6	(4,231)
				16,993	(210)	16,784

Group Segments

9M 2025

in € thousand	WEST	CEE	MEA	Corporate & Eliminations	Total
Revenues	85,615	146,047	46,861	(16,080)	262,443
Intersegment revenues	1,754	3,553	5	(5,312)	0
Segment revenues	87,370	149,600	46,865	(21,392)	262,443
Costs of material & mailing	(48,098)	(79,857)	(23,946)	20,364	(131,538)
Gross profit I	39,272	69,743	22,919	(1,028)	130,905
<i>Gross profit I margin</i>	44.9%	46.6%	48.9%		49.9%
Production costs	(17,965)	(38,214)	(13,063)		(69,241)
Gross profit II	21,307	31,529	9,856	(1,028)	61,664
<i>Gross profit II margin</i>	24.4%	21.1%	21.0%		23.5%
Other income	193	3,775		(10)	3,958
Selling and distribution expenses	(6,161)	(8,538)	(1,878)		(16,578)
Administrative expenses	(6,002)	(10,829)	(1,759)	(517)	(19,108)
R&D expenses	(455)	(5,750)	(495)	(210)	(6,909)
Other expenses	(160)	(995)	(18)	(5)	(1,178)
+ Depreciation, amortization	4,989	8,511	677	26	14,203
adjusted EBITDA	13,710	17,704	6,383	(1,744)	36,052
<i>adjusted EBITDA margin</i>	15.7%	11.8%	13.6%		13.7%
- Depreciation, amortization	(4,989)	(8,511)	(677)	(26)	(14,203)
adjusted EBIT	8,721	9,192	5,706	(1,770)	21,849
<i>adjusted EBIT margin</i>	10.0%	6.1%	12.2%		8.3%
Financial income					311
Financial expenses					(5,311)
Result from associated companies					70
Net finance costs					(4,929)
adjusted Profit/(Loss) before tax					16,920
Special items					(3,384)
Profit/(Loss) before tax					13,536
Income tax expense					(3,701)
Profit/(Loss)					9,834

9M 2024

WEST	CEE	MEA	Corporate & Eliminations	Total
104,138	157,027	63,134	(20,806)	303,494
1,525	16,887	30	(18,441)	0
105,663	173,914	63,164	(39,247)	303,494
(61,712)	(97,194)	(43,552)	37,277	(165,181)
43,951	76,720	19,612	(1,970)	138,313
41.6%	44.1%	31.0%		45.6%
(16,964)	(37,356)	(10,216)	5	(64,531)
26,987	39,363	9,396	(1,965)	73,782
25.5%	22.6%	14.9%		24.3%
49	2,893	12	50	3,004
(6,774)	(9,927)	(1,266)		(17,967)
(6,305)	(12,521)	(1,368)	(937)	(21,131)
(1,127)	(4,489)	0	(101)	(5,717)
(120)	(723)	(200)	(68)	(1,111)
4,658	7,474	490	3	12,626
17,368	22,071	7,064	(3,018)	43,484
16.4%	12.7%	11.2%		14.3%
(4,658)	(7,474)	(490)	(3)	(12,626)
12,710	14,597	6,573	(3,021)	30,859
12.0%	8.4%	10.4%		10.2%
				343
				(6,200)
				129
				(5,728)
				25,131
				(3,890)
				21,241
				(4,980)
				16,260



Thank you

AUSTRIACARD HOLDINGS

Lamezanstrasse 4-8, 1230 Vienna, Austria

www.austriacard.com

Investor Relations

Tel AU: +43 (1) 61065 357

Tel GR: +30 210 669 78 60

investors@austriacard.com