

**Corporate Presentation** 

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Corporate Presentation



#### About us

**Corporate Presentation** 

A global provider of identity and payment solutions, with a strategic focus on digital transformation technologies, powered by proprietary technology and Al capabilities

Headquartered in Vienna, Austria with **9 manufacturing hubs** across strategic markets (Europe & US) and a **global sales footprint** ensuring client proximity and service excellence

A platform built for scale with a proven track record spanning over 3 decades, having achieved growth of 35x in Revenue and 21x in EBITDA, driven by (i) organic expansion and (ii) value-accretive, synergistic M&A

Revenues¹ €392m

adj. EBITDA¹ **€55m**14.1% margin

Net Profit¹ **€19m** 

Operating CF<sup>2</sup> **€34m** 

Leverage<sup>3</sup>
1.7x

Total Assets €332m

Physical Presence

17 countries

Commercial Activity
>50 countries

**2,500** 

Sold Cards 148m

Outputs
1.5bn

### **AUSTRIACARD HOLDINGS**Corporate Presentation

### Solutions Portfolio

#### **Digital Technologies**



Artificial Intelligence Empowered Solutions



Remote KYC/KYB Onboarding



Digitalization & Data Capture Technologies



Process & Content Management Intelligence

Revenues (€m, FY2024)



**Identity & Payment** 



Payment cards



Card as a service (CaaS)



Citizen Identity Services



**Enrolment & Authentication** 

Revenues (€m, FY2024)



**Document Lifecycle Management** 



Security Documents & Traceability



Personalized Digital Printing



Digital Print on Demand Books



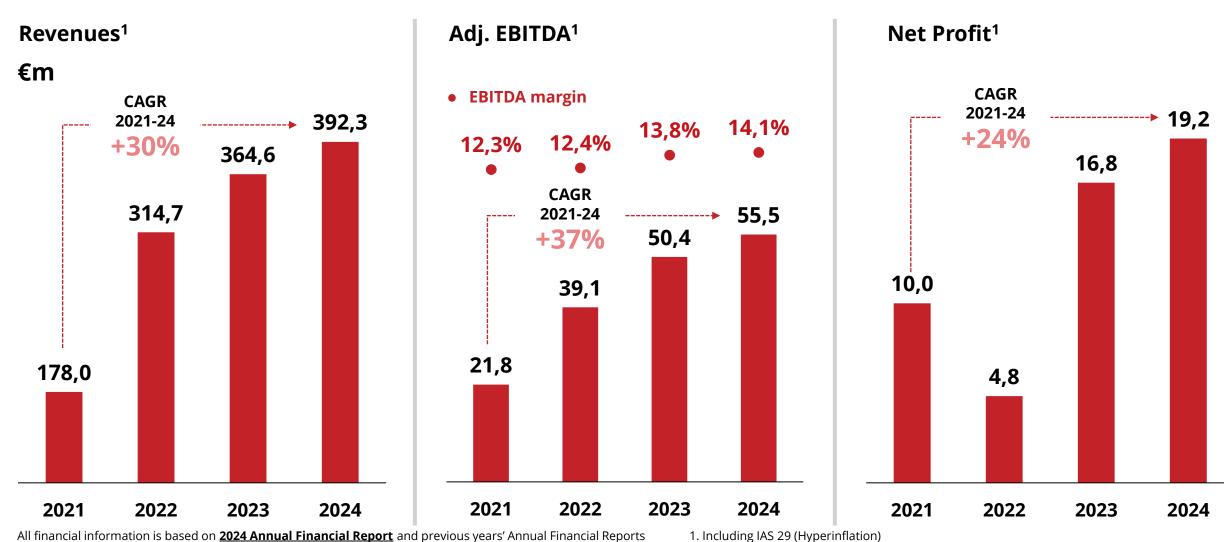
Document Output Management services

Revenues (€m, FY2024)

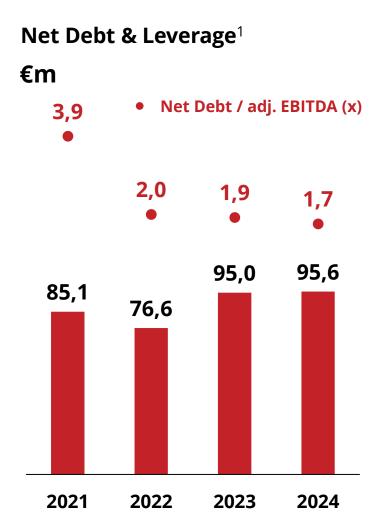


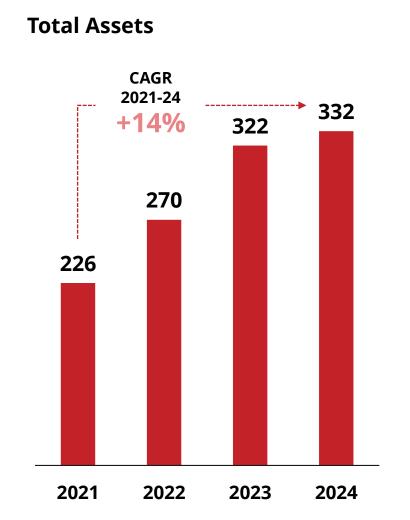
All financial information is based on **2024 Annual Financial Report** 

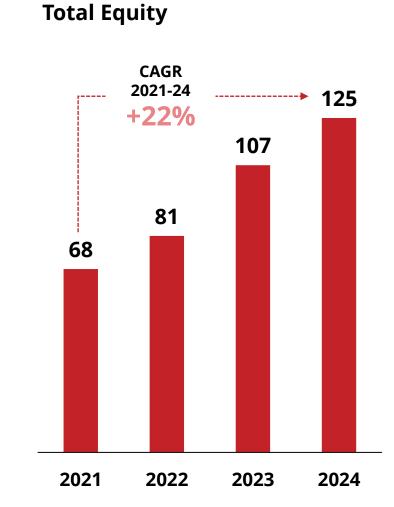
## A platform built for scale with a proven track record of growth...



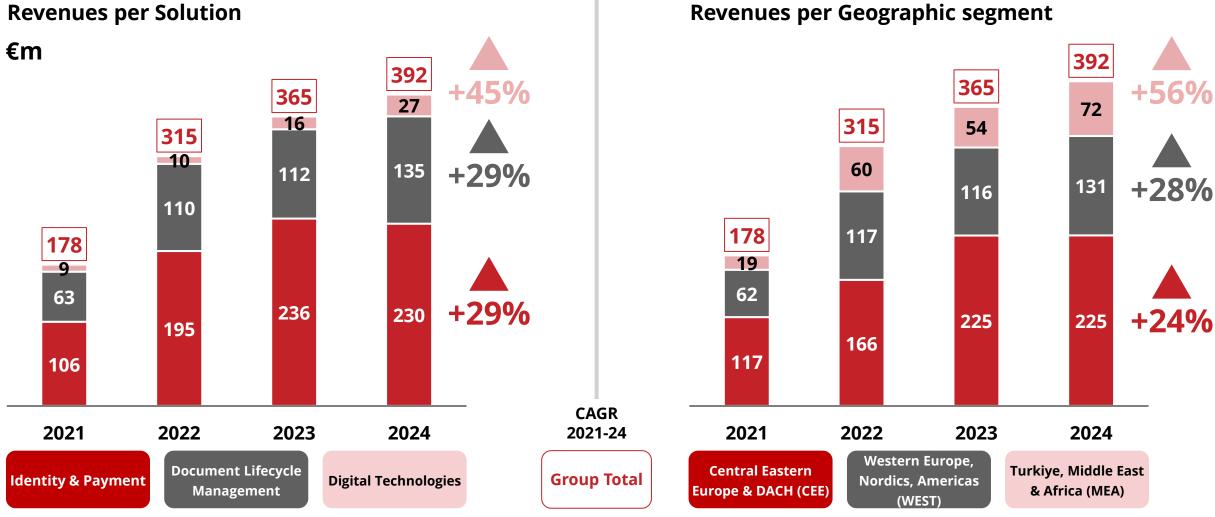
### ...with a solid financial position...







### ...and a well diversified Revenue mix supported by a global exposure



All financial information is based on **2024 Annual Financial Report** and previous years' Annual Financial Reports

### Investment proposition



Diversified digital solutions portfolio in a fast-growing technology segment



Proprietary technologies and chip operating systems



A platform built for scale with a proven track record of growth supported by value-accretive acquisitions



Strategically positioned to serve its clients (flexibility, agility and best in lead times)



Blue chip customer base with high average tenure



Strong R&D capabilities drive innovation in digital solutions using Machine Learning, Al & Data analytics

### Strategy



Transition into a full-service solutions provider as a trusted, long-term partner



Technology is the cornerstone of our strategic architecture, powering innovation and operational scalability



Dual-track growth strategy (organic & inorganic) will solidify our position and drive market share gains



Shift towards end-to-end solutions and reduced product dependency will drive margin expansion



Strong focus on disciplined capital allocation, cash flow generation and working capital efficiency



Experienced leadership with deep industry execution capability ensures disciplined strategy execution



Committed to advancing our ESG agenda

**Corporate Presentation** 

# A seasoned management team with a proven track record of driving growth and operational excellence



Manolis Kontos Chairman Management Board & Group CEO

Manolis is an international leader with over 30 years of experience in Management and Finance across Europe, Middle East & Africa (MEA). He joined the group in 2018, initially serving as Managing Director of INFORM, then advancing to Group Deputy CEO, and currently holding the position of Group CEO and Chairman of the Management Board.



**Dr. Mohamed Chemloul**Vice Chairman Management
Board & Group Chief Technology
Officer

Dr. Mohamed has extensive expertise in the high-tech industry, particularly in consumer electronics and semiconductors. In his previous roles, he served as an executive at NXP Semiconductor, where he led local digital go-to-market strategies, focused on customer experience (CX), and managed research and development for secure software.

He also held a leadership position at Philips Consumer Electronics and conducted research on X-ray vision at the Austrian Academy of Sciences.



Markus Kirchmayr Group CFO

Markus joined the Group in 2015 as the CFO of the Digital Security Division and has served as the Group CFO since 2021. He is also a member of the Board of Directors for several of the Group's companies. Before joining AUSTRIACARD, Markus worked at KPMG and Conwert SE. He is a Chartered Accountant and a Tax Consultant in Austria, and he holds certification in IFRS (International Financial Reporting Standards).



**Jon Neeraas** EVP Western Europe, Nordics, Americas

Jon has extensive experience in the payments, card, and personalization sectors, having worked in the industry since 1991. After AUSTRIACARD acquired Tag Systems, he took on the role of Executive Vice President for Western Europe, the Nordics, and the Americas. Previously, he co-founded Tag Systems in 1999 and served as its CEO. Throughout his career, Jon has established and managed numerous greenfield operations within the payments landscape.



**Burak Bilge**EVP Türkiye, Middle East &
Africa

Burak has extensive experience in international banking, payment systems, payment cards, and personalization, dating back to 1996. He joined AUSTRIACARD in 2013 as the Managing Director of AUSTRIACARD Türkiye and currently serves as the Executive Vice President for Türkiye, the Middle East, and Africa. Previous positions include Director of International Business at Garanti Bank Payment Systems and Global Manager of Payment Systems and Innovation at Erste Bank Holding.

Professional Experience (yrs): >30

Professional Experience (yrs): 29

Professional Experience (yrs): >20

Professional Experience (yrs): >30

Professional Experience (yrs): **30** 

AUSTRIACARD Tenure (yrs): 7

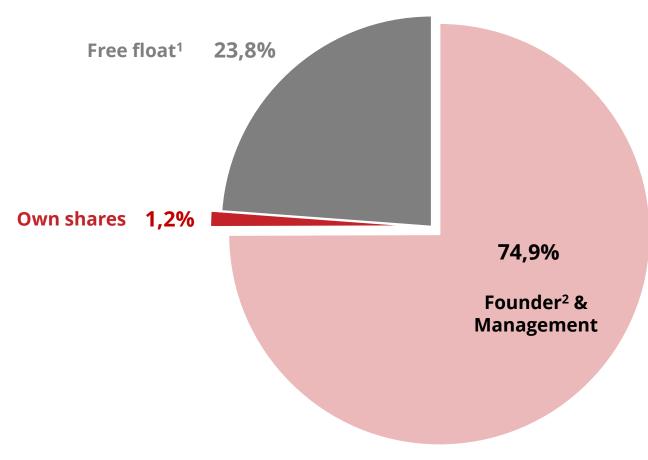
AUSTRIACARD Tenure (yrs): 1

AUSTRIACARD Tenure (yrs): 10

AUSTRIACARD Tenure (yrs): 6

AUSTRIACARD Tenure (yrs): **12** 

#### Shareholder Structure



Total Shares Outstanding 36,353,868

- Dual Listing: Vienna (VSE) & Athens (ATHEX)
- Commencement of Trading: 23 March 2023
- Sector: Technology
- ISIN: AT0000A325L0
- Symbol: ACAG
- BLOOMBERG: ACAG GA
- REUTERS: ACAGr.AT

Information based on shareholder data as of 30 October 2025

- 1. Free-float does not account for Own Shares. Including Own Shares, free-float amounts to 25.1%.
- 2. Mr. Nikos Lykos controls 74.6% stake and a member of the Management Board another 0.36% stake.

Corporate Presentation



## Our Growth Strategy Pillars

our drowth strategy i mais							
1	Geographic expansion	Focus areas to develop cutting-edge products & comprehensive solutions	UK	<ul><li>transition from Fintech to Tier 2 Banks</li><li>roll out Card-as-a-Service (CaaS)</li></ul>			
			US	• target Fintech and Tier 2 Banks			
			France	• strategic market entry focused on local Fintech			
			MEA	<ul> <li>Target Tier 1 and Tier 2 regional banks</li> <li>deliver holistic Citizen Identity Services</li> <li>engage with regional Schemes (SAMA, Afrigo, Verve)</li> </ul>			
2	Market share expansion	Transition from a product supplier to an end-to-end solutions provider	<ul> <li>Regional cluster-based organizational structure to accelerate market entry and cross-selling</li> </ul>				
		Enhance competitiveness, foster long-term client relationships	<ul> <li>Recent acquisitions to broaden capabilities, expand market share &amp; geographic footprint</li> </ul>				
3	Products & services portfolio enhancement	Transition to high-margin, solution-led recurring revenue	<ul> <li>Payment and Banking solutions as a service</li> <li>Public sector technology transformation</li> <li>Holistic Citizen Identity &amp; Authentication solutions</li> <li>Digital technologies (AI, GenAI, ML, Analytics)</li> <li>Product Innovation: Biometric, metal, eco-friendly cards</li> </ul>				
		Strengthen client relationships through platform integration & lifecycle services					
		Scale digital services for margin-accretive growth					
4	Value accretive M&A	Disciplined, criteria-driven acquisitions to expand technological depth, geographic footprint and market share		n Europe and USA biometrics, payment processing & Al			

### Our Products & Services Portfolio Enhancement Strategy

Payment and Banking solutions as a service Public sector technology transformation Holistic Citizen Identity & Authentication solutions Digital technologies (Al, GenAl, ML, Analytics) Product Innovation: Biometric, metal, eco-

friendly cards

**Objectives** 

- Shift to solution-led, recurring revenue models
- Deepen client relationships through platform integration & lifecycle services
- Scale **digital services** to capture margin-accretive growth

- Drivers & Market Catalysts
- Rising global demand for trusted digital identity & payments
- Regulatory acceleration in Europe, MENA, LATAM
- Digital transformation across **banking** & **government**

R&D
Products &
Solutions

- Secure embedded software, biometrics and Digital platforms with AI & Analytics
- Modular platforms enabling cross-sell & upsell
- Leadership in ESG-compliant card innovations

- Comprehensive End-to-end Solutions
- Integrated and **scalable solutions** for Secure ID, Payments and Data Analytics
- Provide **one-stop shop** for digital transformation
- Meet evolving client needs while driving long-term, recurring revenue

### Q3 results confirmed guidance for robust growth momentum in H2 2025

On track to deliver a meaningful improvement vs. H2 2024

#### **Challenges faced in 9M 2025**

The **normalization in the Turkish payment card market**, due to persistent macroeconomic volatility, cyclicality and normalized customer stock levels following unprecedented 5-year growth (€25m impact in 9M 2025)

**Temporary moderation**, vs. a significant contribution in 2024, in **metal card sales to European Fintech (€24m impact in 9M 2025)** 

#### **Opportunities & Mitigants for Q4 2025 and beyond**

Strong set of Q3 2025 results indicate renewed growth momentum

Robust contracted revenue pipeline (Q4 2025 and beyond)

Efficiency initiatives and disciplined cost management

Strategic progress in enhancing Group revenue mix with growing contribution from higher-margin solutions/services (Digital Technologies, Citizen Identity & Document Lifecycle Management)

Disciplined capital allocation and a healthy balance sheet

Early signs of stabilization in the Turkish payment card market

Solid backlog of customer onboardings in WEST/US in Q4 2025

Collaboration with Dell Technologies (GaiaB™ Appliance)

# Key medium-term Financial Targets (Investor Day, May 2025)

		FY 2024
<b>Organic Revenue CAGR 2025-2027</b>	6-7%	9.7%
Adjusted EBITDA Margin	15-17%	14.2%
<b>©</b> CAPEX as % of Revenues (per annum)	4-5%	4.4%
<b>Operating Cash Flow as % of EBITDA</b>	~60%	61%
<b>©</b> Leverage (Net Debt / EBITDA) (excl. M&A)	1.5-2x	1.7x
<b>Oividend Payout</b> (% of Net Profit) (progressive)	20-25%	20%

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Digital Technologies

### **AUSTRIACARD HOLDINGS**Corporate Presentation

### Digital Technologies



Artificial Intelligence Empowered Solutions



Remote KYC/KYB Onboarding



Digitalization & Data Capture Technologies



Process & Content Management Intelligence

Revenues (€m, FY2024)

**27** 

**45%** CAGR 2021-24

7% of Group

#### A key growth contributor with a series of technologically advanced solutions:

- Digital Payments
- Enterprise Content Management and Content Understanding through Al
- Document Digitization and Electronic Archiving
- Process Automations and AI Digital Taskforce focused solutions (Agentic AI platform GaiaB™)

#### **Growth Pillars**



#### **GREEK PUBLIC SECTOR**

- EFKA (Unified Social Security Fund)
- Ministries
- Land Registry
- AADE (Independent Authority for Public Revenue)

#### PRIVATE SECTOR

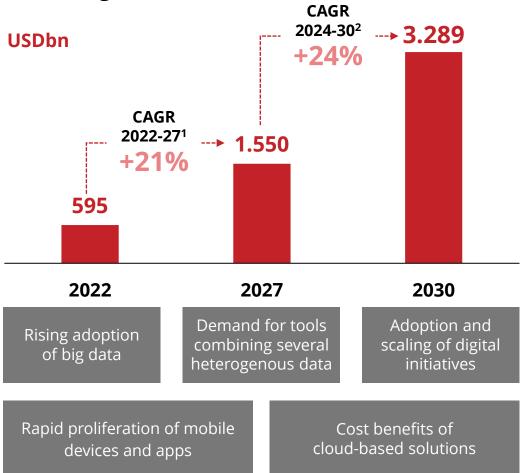
#### Greece

- Utilities, Financial Institutions
   Romania
- Financial Institutions, Utilities, Insurance
   CEE (Austria, Poland, Slovenia,
   Germany & Croatia)
- Financial Institutions

Expected 3-year growth 20-25%

### Industry Overview & Market Trends: Digital Transformation

#### **Global Digital Transformation market**



- 1. Source: MarketsandMarkets Research report; 2022-27e figures are forecasts
- 2. Source: MarketsandMarkets Digital Transformation Market Overview, Aug 2024



- Cloud migration & platform modernization to optimize costs and scale
- AI/ML adoption (Generative AI & analytics) to enhance decisioning and process automation
- Cybersecurity & regulatory/compliance demands
- Government stimulus / public-sector modernization (national digital agendas and EU funding programmes)
- Data & analytics / data fabric to unlock actionable insights across operations

### Regional Drivers

- North America
- Early Al/cloud adopters
- o Strong demand for digital modernization and vertical cloud
- Europe
- o Strong public sector digital transformation programmes
- o Emphasis on digital sovereignty, regulation (GDPR, Al Act) and skills
- o Public funding and EU Digital Decade targets shape priorities
- Middle East & Africa
- o Concentrated on smart city projects, public-sector modernization (GCC)
- Leapfrogging through cloud/fintech initiatives

### Greek Public Sector Digital Transformation

**475** digital transformation projects for the period 2021-2026 supported by **€6.4bn** of EU Recovery Fund investments (RRF)

Digital transformation of the public sector

Total Budget €513m

2 Strengthening digital connectivity with high-speed broadband access

Total Budget €303m

To promote the development of digital skills for all Greeks

Total Budget >€113m

Awarded Projects To Date							
In €m	Total Contract Value	Received / Recognised (total from 2023 until 9M 2025)	Remaining amount				
Total	60.2	27.2	32.9				
Current Op	en Tenders	€5m	3 contracts				

#### **Our Offering's Advantages**

- CloudFin True Capture (Cloud Al Platform) serves almost 70% of the public sector projects
- CloudFin Enterprise Suite and CloudFin Data-Lake (Big Data & Document Management Platform) is able to handle billions of data in milliseconds
- CloudFin Billing and Payments Platform is clearing approx. 20m of preventive medical acts monthly for the Ministry of Health

### GaiaB™ Appliance: an important collaboration with Dell Technologies









- Development and market of an advanced Generative Al solution for the automation of business processes & operations
- Enables businesses of all sizes (from SMEs to large multinationals) to use cutting-edge AI technologies, while maintaining high levels of performance, flexibility and data protection
- Ready-to-use; pre-integrated with Dell PowerEdge servers
- Safe Generative AI featuring on-premises development

All Al models run locally; no data leaves the data center, satisfying the strictest data security and privacy needs as well as compliance standards Works in Air gaped environments without internet

Zero Code Integration

Create Agentic AI applications with simple instructions in human language, that connect to your email, files, and databases, automating human intensive tasks

Scalable Appliance Offering

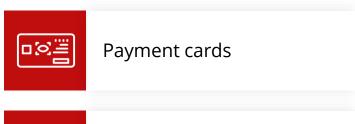
No investment in expensive Hardware Accelerators; GaiaB™ is offered with its own range of appliances: start small, grow as needed.

Source: GaiaB™ Appliance

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### Identity & Payment solutions





Card as a service (CaaS)



Citizen Identity Services

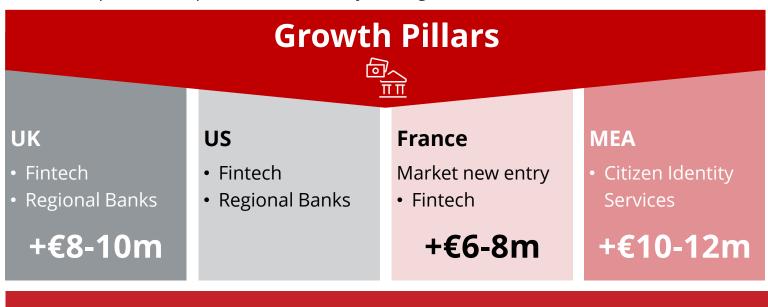


**Enrolment & Authentication** 

Revenues (€m, FY2024)

230 \( \bigsim 29\% \)
CAGR 2021-24 \( \bigsim 59\% \)
of Group

- Production and personalization of a high volume of our innovative metal cards
- Production of National IDs, e-IDs, Health cards with high-security elements
- Expansion into the MEA region with a holistic system offering, covering the full identity lifecycle:
  - o biometric enrolment of citizens
  - o issuance of ID documents
  - o a comprehensive platform for identity management



Expected 3-year growth 6-7%

### Industry Overview & Market Trends: Cards

ACAG is the leader in smart cards for Fintech in Europe, and growing in North America

EUROPE

#### 68.7 million

Challenger Bank cards issued<sup>2</sup> in 2024 (+10% vs. 2023) (vs. zero in 2017)

### 1.6 billion

VISA & Mastercard cards in circulation (June 2025<sup>1</sup>) +7% 2021-2025 CAGR<sup>1</sup>

13%

**Challenger Banks** market share<sup>2</sup> of total issued cards

34

### million

Challenger Bank cards manufactured and/or personalized

by **AUSTRIACARD** 

**50%**AUSTRIACARD
Challenger Bank
cards market
share<sup>2</sup>

### 49.5 million

Challenger Bank cards issued<sup>2</sup> in 2024 (+10% vs. 2023) (vs. zero in 2017)

### 2.4 billion

VISA & Mastercard cards in circulation (June 2025<sup>1</sup>) +8% 2021-2025 CAGR<sup>1</sup>

6%

**Challenger Banks** market share<sup>2</sup> of total issued cards

# 4.5 million

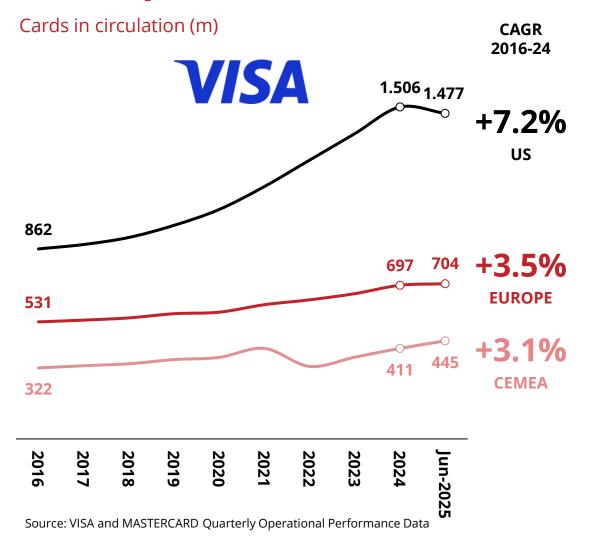
Challenger Bank cards manufactured

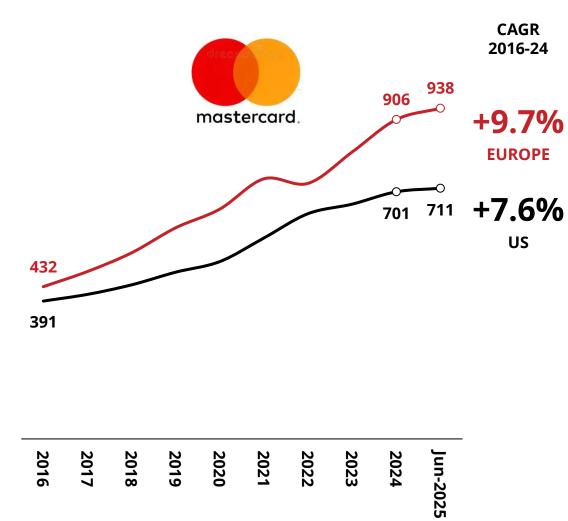
and/or personalized by **AUSTRIACARD** 

9%
AUSTRIACARD
Challenger Bank
cards market
share<sup>2</sup>

- 1. VISA and MASTERCARD Quarterly Operational Performance Data as of June 2025. North America includes US & Canada
- 2. AUSTRIACARD Management calculations/estimates

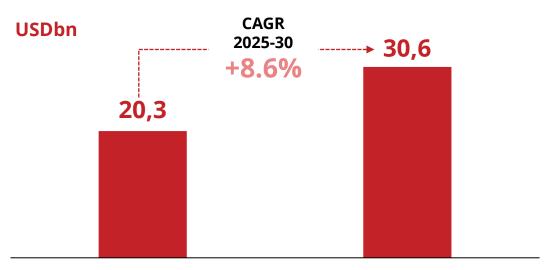
### Industry Overview & Market Trends: VISA & MASTERCARD Cards





### Industry Overview & Market Trends: Smart & Metal Cards

#### **Global Smart Card Market Size**



**Expanding national** 

digital-identity

programs

Secure element-

based cards

2025

Contactless EMV migration

Dual-interface cards

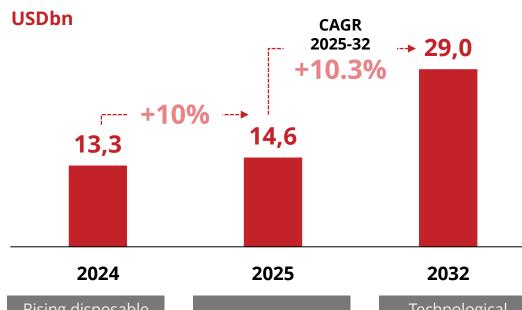
Source: Mordor Intelligence

2030

Rising demand for multi-application credentials

Africa is on track for the fastest growth

#### **Global Metal Payment Cards Market Size**



Rising disposable incomes and financial services expansion

Need for statusfocused payment experiences and personalization Premiumization trends in credit card offerings

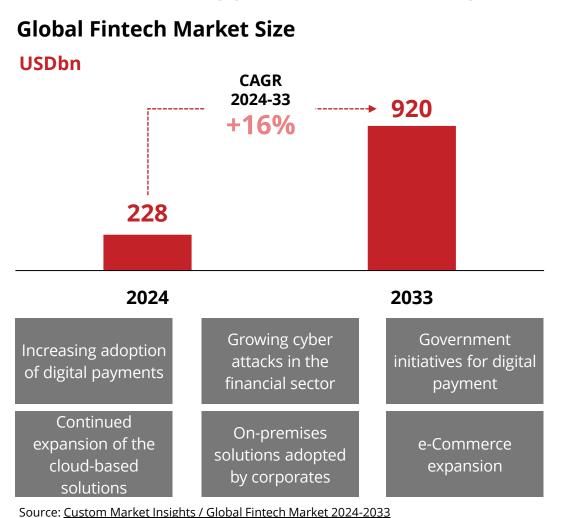
Affluent, mass affluent and millennials (target demographics) Technological innovation & rising adoption of contactless payment

US and Europe to dominate future growth

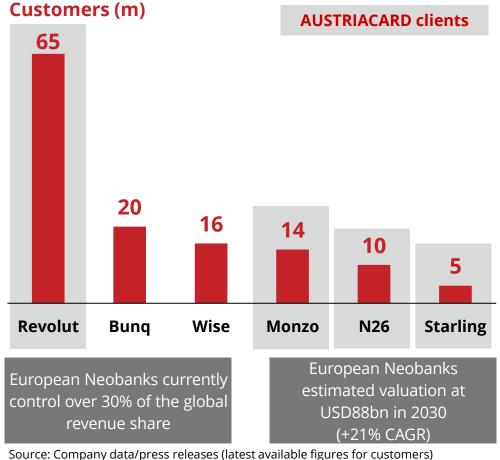
Source: Research and Markets: Metal Payment Card Market - Global Forecast 2025-2032

### Industry Overview & Market Trends: Fintech & Challenger Banks

ACAG has a leading position with Challenger Banks



#### **Top European Neobanks**



Source: Company data/press releases (latest available figures for customers Source: Research and Markets: Europe Neobanking Market 2020-2030

### Payments and Banking as a Service

### ayments and banking as a service



# Onboarding & Compliance

- Secure
   Se
- ⊘ Onboarding



# Card Issuance & Enablement

- ⊗ BIN Sponsorship
- ✓ Virtual Cards
- Physical Cards & Personalisation



**CARD AS A SERVICE** 

#### Payment Processing

- **⊘** Issuer Processing
- ✓ DD/SEPA/SWIFT/Faster Payments
- ✓ Apple & GooglePay



# AI/ML Financial Management

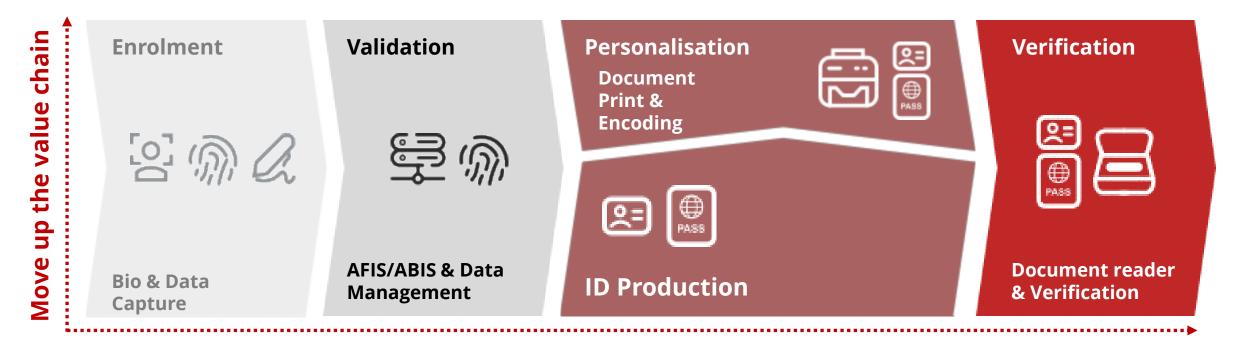
- ✓ Ledger
- Scheme FeeReconciliation
- AdvancedAnalytics



# **Growth Opportunities**

- Hyper PersonalisedData-DrivenInsights
- Embedded FinanceProduct Expansion

# Owning the Secure Citizen Identity Value Chain: From Components to End-to-End Solutions



#### Leverage internal IP and capabilities towards full solution offering

- Unify offerings into ID-focused ecosystems by leveraging group IP and capabilities to move up the value chain
- Use the group digital platforms to scale for the coming wave of secure ID digitization

Corporate Presentation



11111010101010101011011

# Document Lifecycle Management

### Document Lifecycle Management



Security Documents & Traceability



Personalized Digital Printing



Digital Print on Demand Books



Document Output Management services

Revenues (€m, FY2024)

135 \( \bigsim 29\% \) CAGR 2021-24 \( \text{34\%} \) of Group

#### **National Examination Papers**

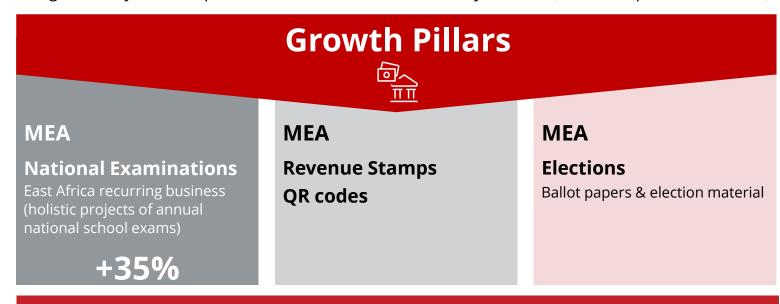
• high security, personalized question booklets & answer sheets, supported by traceability services for national distribution and scanning of answer sheets to capture and validate answer data

#### **General Elections**

high security ballot papers and supportive material

#### **Revenue Stamps**

• high security tax stamps with authentication & traceability services (tobacco, spirits, soft drinks)



Expected 3-year growth 4-6%

Corporate Presentation



### Key Milestones



1897

**Foundation of printshop** by P. Lykos



2000

Establishment of INFORM LYKOS ROMANIA



2012

New **smart card personalization center** in Poland

Acquisition of the **largest personalization** center in Türkiye



2020

New smart card personalization center in USA



2023

ATHEX & VSE listing (March 2023)

**Completion of cross-border merger** with INFORM P. LYKOS HOLDINGS S.A.

Acquisition of **Pink Post** (Romania)

1994

ATHEX listing INFORM P. LYKOS HOLDINGS S.A.

2007

Acquisition of **Austria Card GmbH** 

2019

Acquisition of **TAG SYSTEMS** 

Acquisition of majority stake in **NEXT DOCS** 

2021

Acquisition of **Cloudfin** 

Acquisition of **NITECREST UK** 

2024

Acquisition of LSTech

Acquisition of e-commerce monitoring GmbH ("Global Trust")











## AUSTRIACARD HOLDINGS Corporate Presentation

### Proven track record of value-accretive, synergistic M&A

Disciplined M&A driving Scale and Solutions Portfolio Expansion, capitalizing on the transformative acquisition of AUSTRIACARD in 2007

Company	Country	Date	Description	Rationale/Synergies	Transaction Consideration	
Next Docs	Romania	Apr-2019	Provider of document management services	<ul> <li>Facilitated the Group's transition from paper to digital</li> <li>Provided necessary track record and qualifications to participate in the tenders for the Greek RRF-related digitalization projects</li> </ul>	Total cost (100%) <b>€7.9m</b>	
TAG SYSTEMS	Andorra	Dec-2019	<ul><li>Payment card manufacturer</li><li>3 personalization centers (UK, Spain, Poland)</li></ul>	<ul> <li>Enabled geographic footprint expansion (esp. developed Europe)</li> <li>Strong existing client base of Challenger Banks / Neobanks</li> </ul>	Total EV (100%) <b>€25.4m</b>	
TAG STSTEMS	US	Dec-2019	Greenfield operations	<ul> <li>Expanded US footprint, providing personalization &amp; fulfilment services in a vast underserved market</li> </ul>		
CLOUDFIN	Cyprus	Feb-2021	Cutting-edge technology in web-based development and finance automation software	<ul> <li>Enhanced software development capabilities (e.g. Enterprise Process Automations, Accounting Automations, Digital Onboarding)</li> <li>Cloud AI embedded products related to Digital Transformation, also available by Microsoft Worldwide through the Azure IP Co-sell program</li> </ul>	Total cost (65%) <b>€1.15m</b>	
NITECREST (renamed to TAG SYSTEMS UK)	UK	Dec-2021	<ul> <li>A leading card producer and personalizer in UK</li> <li>Acquisition of the remaining 50% stake in the JV TAG Nitecrest Limited (UK personalization center operator)</li> </ul>	Enhanced UK footprint	Total EV (100%) €23.9m	
e-commerce monitoring ("Global Trust")	Austria	Jan-2024	EU eIDAS compliant QTSP (qualified trust service provider) for e-signatures and certificates	Expertise in services including electronic signatures, seals, timestamps, electronic delivery services	Total cost (100%) <b>€0.8m</b>	
LSTech	UK	Apr-2024	Offers data analytics products, data science and Machine Learning (ML) services. Participates in EU research and innovation projects	<ul> <li>Expanded the Group's technology-based solutions powered by AI, ML and data intelligence capabilities</li> <li>Instrumental in designing our proprietary GaiaB™ Agentic AI platform</li> </ul>	Total cost (100%) <b>€1.6m</b>	

## **Key Competitors**





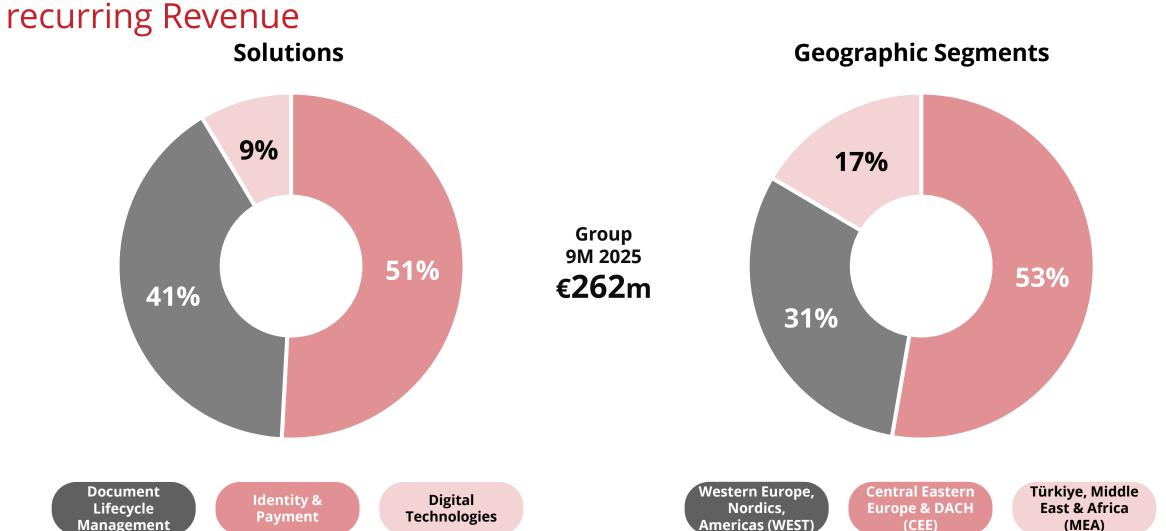




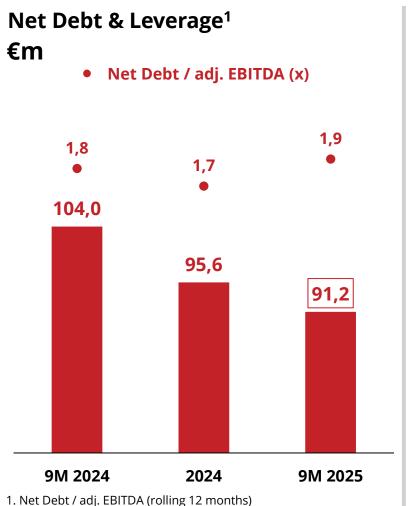
### **Our strengths**

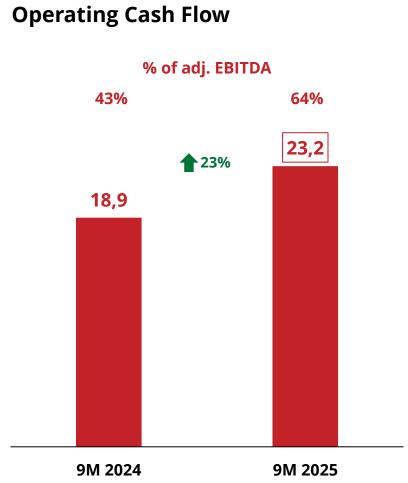
	Strategic EU Footprint	Close proximity to our core markets enables faster response times and stronger client engagement
	Client-Centric Agility	Proven ability to adapt quickly to evolving client requirements, with a strong track record in Fintech payment solutions
	Proprietary Technology	Fully in-house development of our payment and identity Operating System ensures maximum security, control, and tailored customization
	Al Leadership	Advanced expertise in Al through our <b>proprietary agentic Al platform GaiaB™</b> , delivering next-generation capabilities
	Certified Data Security	<b>Deep expertise in secure data management</b> , backed by international certifications and compliance standards
	Global Talent Base	A <b>highly experienced international team</b> with decade of collective industry knowledge

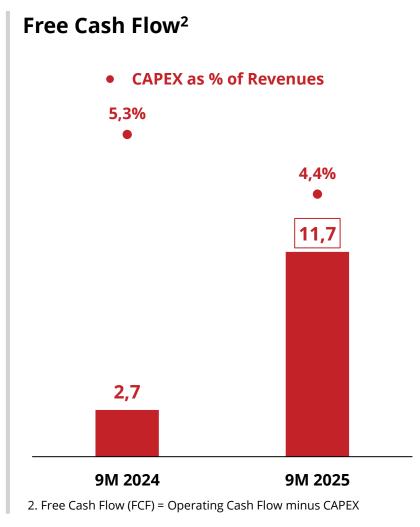
# A well diversified Revenue mix transitioning into higher-margin, solution-led recurring Revenue



# Leverage maintained at healthy levels in 9M 2025, supported by strong Operating and Free Cash Flow generation







Corporate Presentation



**Appendix II** 

**Case Studies** 

## **AUSTRIACARD HOLDINGS**Corporate Presentation

## **Key Projects**

	J	
	Romanian Bank	<ul> <li>Document Digitization solution (incl. digitizing the historical archive and daily created loan contracts)</li> </ul>
Digital	Largest Greek Energy company	<ul> <li>Document Management System for electronic bills</li> <li>easy file organization and categorization</li> <li>secure user management ecosystem with multi-level identification and security settings fully aligned with GDPR.</li> <li>minimizes dependence on physical documents and reduces costs associated with production, management, and storage of prints</li> </ul>
Technologies	Digital Transformation of the Greek Government's mission-critical ministries	• Wide range of digital transformation solutions: scanning governmental documents, extracting valuable data, data management and e-Archiving systems using our platforms to facilitate fast search and recovery operations, retrieve and analyze statistical data
	One of the largest NPL servicers in Greece and globally	<ul> <li>Delivery of a large variety of customized digital solutions to better serve clients' needs, incl. Digital OnBoarding, eSign platform, Electronic signatures &amp; Certificates, E-Archiving, Customized Billing Platform</li> </ul>
	European Fintech Bank	Production and personalization of a high volume of our innovative metal cards
	Fintech Bank	Production and personalization of a high volume of cards globally
	Large Austrian Bank	Mastercard debit card production & full daily personalization (incl. supply of lettershop materials & migration support)
Identity & Payment	Romania's largest Bank	• Migration of the entire debit & credit card portfolio to VISA (incl. card production, personalization & delivery to cardholders)
i dymene	Croatian Bank	Migration of the entire cards portfolio to MasterCard and adaptation to the new card designs (incl. personalization)
	Central Asia Client	<ul> <li>Migration of driving license and vehicle registration to high-secure polycarbonate-based contactless chip technology based on ACOS, AUSTRIACARD's ICAO-compliant Operating System</li> </ul>
	Europe & MEA Public sector	Production of National IDs, e-IDs, Health cards with high-security elements
Document Lifecycle	National Examinations in MEA	<ul> <li>Production of high-security Examination Papers with traceability services</li> <li>Creation of personalized question papers and answer sheets with candidates' register data and unique printing features to secure their identification. Scanning of answer sheets, data capturing /extraction/ validation of candidate's answers using Al and ML</li> </ul>
Management	Largest water supply provider in Greece	Creation, digital printing and delivery of e-Bills to 1.3m consumers

### **Romanian Financial Institution**

# **Generative Al-based document understanding & assignment**

- Leveraged our in-house developed Generative AI technology, integrating the latest technologies and natural language instructions, to automate document classification and processing
- Achieved timely, accurate and compliant handling of incoming documents
- Significantly reduced manual effort and boosted operational efficiency



### **Romanian Bank**

# **Asset Management & Patrimony along with electronic archiving**

- Implemented our Assets Management solution to centralize and streamline real estate asset documentation by **integrating a structured, hierarchical classification** within the ECM-based electronic archive.
- Solution automates property registration, updates and transaction tracking, ensuring quick and transparent access to critical documents, while maintaining strict compliance and data security.
- Contributed to the bank's operational efficiency, risk minimization, and **enhanced strategic decision-making** across its real estate portfolio.



### **Greek Public Sector**

# Digital Transformation & automation of the pension awarding system

- For years, the pension award process was time-consuming, resulting in hundreds of thousands of pension requests being delayed.
- Our Al-enabled Data Management Platform facilitates:
- o processing of more than 42 million documents
- o automatic extraction of pension-related information
- Significantly accelerated the pension award
- Assisted in minimizing the backlog of pending pensions.



### **Greek Public Sector**

## **Digital Transformation of the Government's mission critical ministries**

- The Greek government is currently executing the RRF digital transformation roadmap at all critical ministries, including the scanning of governmental documents, data extraction, big data management, and eArchiving systems.
- Our platforms facilitate **fast search and recovery operations** and retrieve and analyze statistical data.
- The total volume of documents and data used for the projects across ministries is over 4.5 billion.



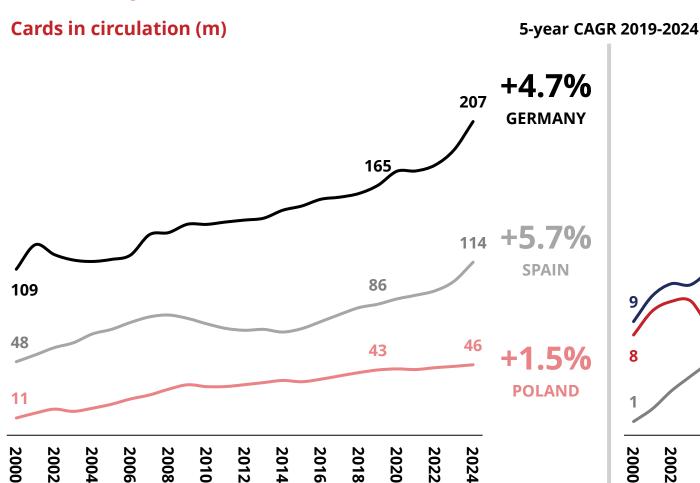
Corporate Presentation



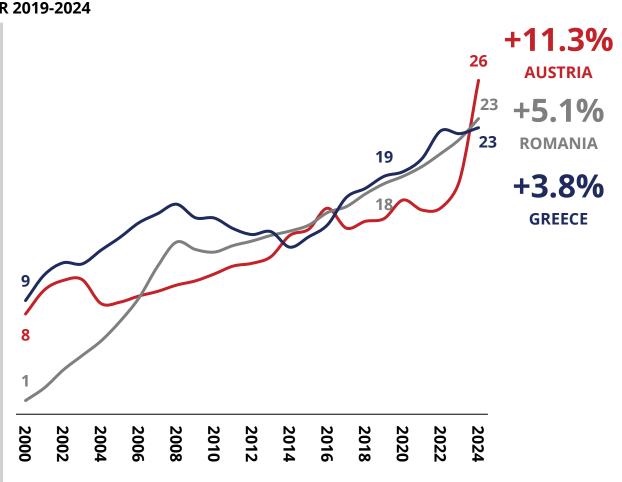
# **Appendix III**

**Market Statistics** 

### Industry Overview & Market Trends: Total Cards<sup>1</sup> in selected EU countries

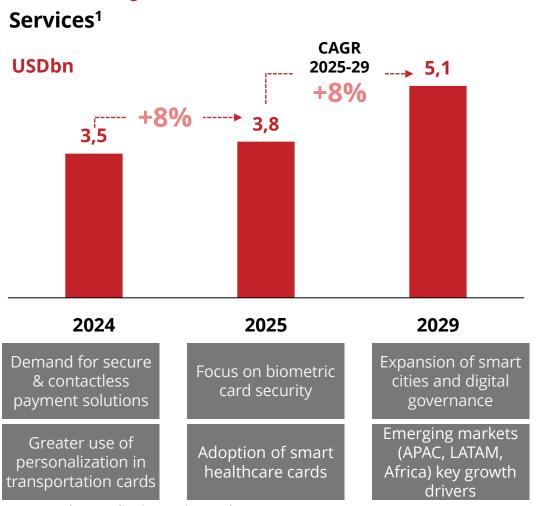


<sup>1.</sup> Total Cards with at least one function issued by resident Payment Service Providers (PSPs) Source: **ECB** 



### AUSTRIACARD HOLDINGS Corporate Presentation

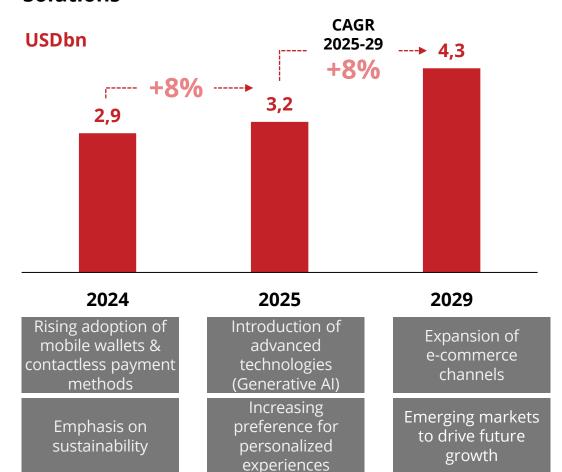
### Industry Overview & Market Trends: Cards Personalization



#### Source: Card Personalization Services Market Report 2025

1. Services involve customizing payment, identification, or access cards with specific user details (e.g. name, account number, photograph, barcode, or biometric data), aimed at improving card functionality, security, and the overall user experience by tailoring each card to its designated individual or purpose.

#### Solutions<sup>2</sup>



Source: Card Personalization Solutions Market Report 2025

2. Systems and processes designed to tailor physical cards to specific requirements, incorporating personalized elements such as user data, security features, and unique identifiers, ensuring each card is distinct and aligned with its intended purpose.



Income Statement (IFRS) in € thousand	FY2024	FY2023
Revenues	392,285	364,563
Cost of sales	(297,730)	(276,255)
Gross profit	94,555	88,308
Other income	4,987	3,837
Selling and distribution expenses	(23,338)	(23,483)
Administrative expenses	(31,447)	(28,222)
Research and development expenses	(845)	(736)
Other expenses	(2,255)	(1,675)
+ Depreciation, amortization and impairment	17,772	16,127
EBITDA	51,824	47,533
- Depreciation, amortization and impairment	(17,772)	(16,127)
EBIT	34,052	31,406
Financial income	1,137	534
Financial expenses	(9,442)	(10,978)
Result from associated companies	129	54
Net finance costs	(8,177)	(10,391)
Profit/(Loss) before tax	25,875	21,015
Income tax expense	(6,626)	(4,231)
Profit/(Loss)	19,249	16,784
Profit/(Loss) attributable to:		
Owners of the Company	18,965	15,812
Non-controlling interests	285	972
Profit/(Loss)	19,249	16,784
Earnings/(loss) per share		
basic	0.52	0.44
diluted	0.49	0.42

Income Statement (IFRS) in € thousand	9M 2025	9M 2024
Revenues	262,443	303,494
Cost of sales	(200,779)	(229,712)
Gross profit	61,664	73,782
Other income	3,959	3,004
Selling and distribution expenses	(16,578)	(17,967)
Administrative expenses	(21,475)	(24,013)
Research and development expenses	(6,909)	(5,717)
Other expenses	(1,183)	(1,113)
+ Depreciation, amortization and impairment	14,203	12,626
EBITDA	33,682	40,601
- Depreciation, amortization and impairment	(14,203)	(12,626)
EBIT	19,479	27,975
Financial income	361	351
Financial expenses	(6,374)	(7,214)
Result from associated companies	70	129
Net finance costs	(5,943)	(6,734)
Profit/(Loss) before tax	13,536	21,241
Income tax expense	(3,701)	(4,980)
Profit/(Loss)	9,835	16,260
Profit/(Loss) attributable to:		
Owners of the Company	8,588	16,222
Non-controlling interests	1,246	38
Profit/(Loss)	9,835	16,260
Earnings/(loss) per share		
basic	0.24	0.45
diluted	0.22	0.42

<b>Balance Sheet</b> in € thousand	30 September 2025	31 December 2024	31 December 2023
Property, plant and equipment and right of use assets	96,049	100,545	96,275
Intangible assets and goodwill	56,363	59,555	55,526
Equity-accounted investees	423	395	324
Other receivables	1,167	1,259	2,386
Deferred tax assets	2,924	3,474	2,116
Non-current assets	156,925	165,227	156,764
Inventories	63,775	72,795	58,164
Contract assets	28,580	14,952	20,386
Current income tax assets	2,042	523	791
Trade receivables	40,077	45,297	44,677
Other receivables	14,482	11,061	17,082
Cash and cash equivalents	17,889	21,737	23,825
Current assets	166,845	166,366	164,924
Total assets	323,770	331,593	321,688
Share capital	36,354	36,354	36,354
Share premium	32,749	32,749	32,749
Own shares	(2,584)	(2,064)	0
Other reserves	17,660	19,856	17,303
Retained earnings	41,186	37,385	19,995
Equity attributable to owners of the Company	125,365	124,281	106,401
Non-controlling interests	3,473	524	753
Total Equity	128,839	124,805	107,154
Loans and borrowings	93,474	101,261	102,432
Employee benefits	3,603	4,005	4,207
Other payables	1,658	1,726	81
Deferred tax liabilities	9,312	10,336	8,497
Non-current liabilities	108,046	117,328	115,217
Current tax liabilities	4,485	3,615	2,968
Loans and borrowings	15,601	16,097	16,440
Trade payables	27,408	43,807	43,649
Other payables	25,716	16,985	18,317
Contract liabilities	11,989	7,188	17,442
Deferred income	1,686	1,769	501
Current Liabilities	86,885	89,460	99,317
Total Liabilities	194,931	206,788	214,534
Total Equity and Liabilities	323,770	331,593	321,688

Cash Flow Statement in € thousand	FY2024	FY2023
Cash flows from operating activities		
Profit/(Loss) before tax	25,875	21,015
Adjustments for:	'	,
- Depreciation, amortization and impairment	17,772	16,127
- Net finance cost	8,177	10,391
- Other non-cash transactions	1,550	3,267
	53,374	508
Changes in:		
- Inventories	(14,631)	-22,090
- Contract assets	5,434	-9,534
- Trade and other receivables	54	-14,221
- Contract liabilities	(10,253)	10,369
- Trade payable and other payables	(233)	180
- Taxes paid	(5,057)	-6,383
Net cash from/(used in) operating activities	34,033	9,121
Cash flows from investment activities		
Interest received	302	329
Acquisition of subsidiary, net of cash acquired	(1,663)	(1,140)
Proceeds from sale of property, plant and equipment	0	24
Dividends received from associated companies	58	22
Payments for acquisition of property, plant and equipment & intangible assets	(13,731)	(11,065)
Net cash from/(used in) investing activities	(15,034)	(11,829)
Cash flows from financing activities		
Interest paid	(7,472)	(7,700)
Proceeds from loans and borrowings	9,232	107,905
Repayment of loans and borrowings	(12,258)	(90,807)
Payment of lease liabilities	(4,469)	(2,895)
Acquisition of own shares	(2,064)	0
Dividends paid to non-controlling interest	(429)	0
Acquisition of non-controlling interests	(3,627)	(909)
Net cash from/(used in) financing activities	(21,087)	5,594
Net increase (decrease) in cash and cash equivalents	(2,088)	2,886
Cash and cash equivalents on 1 January	23,825	21,628
Effect of movements in exchange rates on cash held	1	(690)
Cash and cash equivalents on 31 December	21,737	23,825

Cash Flow Statement in € thousand	9M 2025	9M 2024
Cash flows from operating activities		
Profit/(Loss) before tax	13,536	21,241
Adjustments for:		·
- Depreciation, amortization and impairment	14,203	12,626
- Net finance cost	5,943	6,734
- Other non-cash transactions	1,244	2,739
	34,926	43,340
Changes in:		
- Inventories	9,020	(14,133)
- Contract assets	(13,628)	3,072
- Trade and other receivables	1,799	(3,132)
- Contract liabilities	4,800	(10,605)
- Trade payable and other payables	(8,973)	3,919
- Taxes paid	(4,789)	(3,567)
Net cash from/(used in) operating activities	23,155	18,894
Cash flows from investment activities		
Interest received	311	306
Acquisition of subsidiary, net of cash acquired	0	(1,297)
Proceeds from sale of property, plant and equipment	1,795	0
Dividends received from associated companies	42	58
Payments for acquisition of property, plant and equipment & intangible assets	(10,006)	(11,053)
Net cash from/(used in) investing activities	(7,857)	(11,986)
Cash flows from financing activities		
Interest paid	(4,757)	(5,880)
Proceeds from loans and borrowings	4,957	17,339
Repayment of borrowings	(10,619)	(9,422)
Payment of lease liabilities	(3,206)	(3,315)
Acquisition of own shares	(520)	(739)
Dividends paid to non-controlling interest	10	(429)
Dividends paid to owners of the company	(3,950)	(3,627)
Acquisition of non-controlling interests	(156)	0
Net cash from/(used in) financing activities	(18,241)	(6,074)
Net increase (decrease) in cash and cash equivalents	(2,943)	833
Cash and cash equivalents on 1 January	21,737	23,825
Effect of movements in exchange rates on cash held	(906)	(175)
Cash and cash equivalents on 30 September	17,889	24,483

Corporate Presentation

Group Segments FY2024 FY2023

0.000							
in € thousand	WEST	CEE	MEA ex-IAS 29	Corporate & Eliminations	Total ex-IAS 29	IAS 29	Total
Revenues	127,370	185,923	72,047	0	385,340	6,946	392,285
Intersegment revenues	3,525	38,983	56	(42,564)	0	0	0
Segment revenues	130,894	224,906	72,103	(42,564)	385,340	6,946	392,285
Costs of material & mailing	(75,439)	(123,698)	(45,030)	40,016	(204,150)	(5,659)	(209,810)
Gross profit I	55,456	101,208	27,073	(2,548)	181,189	1,286	182,476
Gross profit I margin	42.4%	45.0%	37.5%		47.0%		46.5%
Production costs	(22,505)	(50,626)	(14,249)	12	(87,368)	(552)	(87,920)
Gross profit II	32,950	50,582	12,825	(2,536)	93,821	734	94,555
Gross profit II margin	25.2%	22.5%	17.8%		24.3%		24.1%
Other income	92	4,685	137	72	4,987	0	4,987
Selling and distribution expenses	(8,453)	(12,411)	(2,410)	0	(23,274)	(65)	(23,338)
Administrative expenses	(8,532)	(15,946)	(2,304)	(927)	(27,708)	(77)	(27,785)
R&D expenses	(1,559)	(6,484)	(305)	(101)	(8,450)	0	(8,450)
Other expenses	(278)	(1,473)	(384)	(108)	(2,243)	(9)	(2,252)
+ Depreciation, amortization	6,360	10,642	762	9	17,772	0	17,772
adjusted EBITDA	20,581	29,595	8,321	(3,591)	54,905	584	55,489
adjusted EBITDA margin	15.7%	13.2%	11.5%		14.2%		14.1%
- Depreciation, amortization	(6,360)	(10,642)	(762)	(9)	(17,772)	0	(17,772)
adjusted EBIT	14,221	18,953	7,560	(36)	37,133	584	37,717
Financial income					613	82	694
Financial expenses					(8,280)	(24)	(8,304)
Result from associated companies					129	0	129
Net finance costs					(7,538)	58	(7,481)
adjusted Profit/(Loss) before tax					29,595	642	30,237
Special items					(3,296)	(1,066)	(4,362)
Profit/(Loss) before tax					26,299	(424)	25,875
Income tax expense					(6,492)	(134)	(6,626)
Profit/(Loss)					19,808	(558)	19,249

WEST	CEE	MEA ex-IAS 29	Corporate & Eliminations	Total ex-IAS 29	IAS 29	Total
112,305	185,394	53,577	0	351,276	13,287	364,563
3,691	39,188	79	(42,957)	0	0	0
115,996	224,582	53,656	(42,957)	351,276	13,287	364,563
(63,649)	(127,434)	(41,990)	40,562	(192,511)	(10,786)	(203,296)
52,347	97,148	11,665	(2,395)	158,765	2,502	161,266
45.1%	43.3%	21.7%		45.2%		44.2%
(21,575)	(45,901)	(4,612)	109	(71,979)	(980)	(72,958)
30,772	51,247	7,054	(2,286)	86,786	1,522	88,308
26.5%	22.8%	13.1%		24.7%		24.2%
726	2,958	0	153	3,836	0	3,836
(9,708)	(12,199)	(1,445)	9	(23,342)	(141)	(23,483)
(8,983)	(14,347)	(780)	(1,042)	(25,151)	(165)	(25,316)
(519)	(6,127)	0	(713)	(7,360)	0	(7,360)
(101)	(1,290)	(219)	(2)	(1,612)	(61)	(1,673)
5,711	10,055	339	23	16,127	0	16,127
17,897	30,296	4,948	(3,858)	49,284	1,155	50,439
15.4%	13.5%	9.2%		14.0%		13.8%
(5,711)	(10,055)	(339)	(23)	(16,127)	0	(16,127)
12,187	20,241	4,610	(3,881)	33,157	1,155	34,312
				278	52	329
				(7,354)	(70)	(7,424)
				54	0	54
				(7,022)	(18)	(7,041)
				26,135	1,136	27,271
				(4,904)	(1,352)	(6,256)
				21,231	(216)	21,015
				(4,238)	6	(4,231)
				16,993	(210)	16,784

Corporate Presentation

### **Group Segments**

9M 2025 9M 2024

in € thousand	WEST	CEE	MEA	Corporate & Eliminations	Total
Revenues	85,615	146,047	46,861	(16,080)	262,443
Intersegment revenues	1,754	3,553	5	(5,312)	0
Segment revenues	87,370	149,600	46,865	(21,392)	262,443
Costs of material & mailing	(48,098)	(79,857)	(23,946)	20,364	(131,538)
Gross profit I	39,272	69,743	22,919	(1,028)	130,905
Gross profit I margin	44.9%	46.6%	48.9%		49.9%
Production costs	(17,965)	(38,214)	(13,063)		(69,241)
Gross profit II	21,307	31,529	9,856	(1,028)	61,664
Gross profit II margin	24.4%	21.1%	21.0%		23.5%
Other income	193	3,775		(10)	3,958
Selling and distribution expenses	(6,161)	(8,538)	(1,878)		(16,578)
Administrative expenses	(6,002)	(10,829)	(1,759)	(517)	(19,108)
R&D expenses	(455)	(5,750)	(495)	(210)	(6,909)
Other expenses	(160)	(995)	(18)	(5)	(1,178)
+ Depreciation, amortization	4,989	8,511	677	26	14,203
adjusted EBITDA	13,710	17,704	6,383	(1,744)	36,052
adjusted EBITDA margin	15.7%	11.8%	13.6%		13.7%
- Depreciation, amortization	(4,989)	(8,511)	(677)	(26)	(14,203)
adjusted EBIT	8,721	9,192	5,706	(1,770)	21,849
adjusted EBIT margin	10.0%	6.1%	12.2%		8.3%
Financial income					311
Financial expenses					(5,311)
Result from associated companies					70
Net finance costs					(4,929)
adjusted Profit/(Loss) before tax					16,920
Special items					(3,384)
Profit/(Loss) before tax					13,536
Income tax expense					(3,701)
Profit/(Loss)					9,834

	9W 2024							
WEST	CEE	MEA	Corporate & Eliminations	Total				
104,138	157,027	63,134	(20,806)	303,494				
1,525	16,887	30	(18,441)	0				
105,663	173,914	63,164	(39,247)	303,494				
(61,712)	(97,194)	(43,552)	37,277	(165,181)				
43,951	76,720	19,612	(1,970)	138,313				
41.6%	44.1%	31.0%		45.6%				
(16,964)	(37,356)	(10,216)	5	(64,531)				
26,987	39,363	9,396	(1,965)	73,782				
25.5%	22.6%	14.9%		24.3%				
49	2,893	12	50	3,004				
(6,774)	(9,927)	(1,266)		(17,967)				
(6,305)	(12,521)	(1,368)	(937)	(21,131)				
(1,127)	(4,489)	0	(101)	(5,717)				
(120)	(723)	(200)	(68)	(1,111)				
4,658	7,474	490	3	12,626				
17,368	22,071	7,064	(3,018)	43,484				
16.4%	12.7%	11.2%		14.3%				
(4,658)	(7,474)	(490)	(3)	(12,626)				
12,710	14,597	6,573	(3,021)	30,859				
12.0%	8.4%	10.4%		10.2%				
				343				
				(6,200)				
				129				
				(5,728)				
				25,131				
				(3,890)				
				21,241				
				(4,980)				
				16,260				

Corporate Presentation

# AUSTRIACARD (HOLDINGS)

# Thank you

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