

PRESS RELEASE

INFORM undertakes the management of HERON Bills

INFORM has been awarded the management of Heron's customers' bills since March 1st, providing an integrated service that starts from bill redesigning, to printing, enveloping, sorting and posting bills to recipient's address.

This particular project is added to a number of new projects that INFORM has undertaken lately, while providing similar services to the country's three major telecom providers and the four systemic banks.

At the same time INFORM through CCM (**Customer Communication Management**) platform provides vertical solutions to an organization's communication management with its customers, creating a unique experience in customer communication.

About INFORM and AUSTRIACARD

INFORM was founded in 1897, has been listed on the Athens Stock Exchange since 1994 and today is an international Group with leading presence in the Central and Eastern Europe in the area of Information Management, with production facilities in Greece, Romania and Albania. The Group is activated internationally and is leader in the area of printing management, production of secured documents, and Business Process Outsourcing, offering services of printing and posting statements, electronic presentation of statements and printing management for Banks, Telecommunication companies, Public sector and Industrial/Trade companies, and occupies about 420 employees.

It is a member of the Group **AUSTRIACARD** headquartered in Austria, which is an international group active in the business area of Information Management under the brand **INFORM** and in the business area of Digital Security under the brand **AUSTRIACARD**, having two additional production facilities for producing smart cards, identities, etc. in Austria and Romania, highest data security, certified by international organizations such as Visa, MasterCard, Diners etc. It has five personalization centers for smart cards in Greece, Austria, Poland, Romania and Turkey, also the highest data security and is certified by international organizations.

In 2016, the Group recorded revenues of € 122 million and EBITDA € 11.5 million, occupying in total about 860 employees.

For any additional information, visit the websites www.austriacardag.com & www.lykos.gr